

PROGRAM GUIDE

April 2024



PLANNING, ZONING AND BUILDING DEPARTMENT Teamwork, Quality & Efficiency!

Special Edition

Planning for Success

Interview with Whitney Carroll, Director of Planning, Zoning & Building

Behind The Star

PBSO & New Technology:

Project Lifesaver

LIVE COVERAGE

Board of County Commissioners

*Watch Every Meeting **LIVE!***

Those Who Care

Pathways to Prosperity - Kem Bush

Community Partners of South Florida – Jaime Brown and Kelly Powell

West Palm Beach Housing Authority – Linda Odum

WHERE TO WATCH PBC TV:

Comcast® Xfinity®	Channel 20
AT&T® U-verse®	Channel 99
Hotwire® Fision®	Digital Access Channel 20
Breezeline™	Channel 76

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online programs anytime on demand at

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APRIL 2024



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Table with columns for SUNDAY, MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY, SATURDAY and rows for time slots from 7:00 a to 7:00 a. Each cell contains program titles and alternative options.

LEGEND: Meetings Community Bulletin Board Locally Produced Show Show Produced by External Source New Show Classic Arts Showcase



Special Edition

Tune in for an engaging and in-depth show featuring Planning, Zoning and Building Director Whitney Carroll. It's an interesting interview about more than just certifications and permits.

Airs Mondays at 9:30pm, Tuesdays at 2:30pm, Wednesdays at 9:00am, Thursdays at 6:00pm, Fridays at 1:00pm, Saturdays at 8:30am and Sundays at 2:00pm



Those Who Care

Palm Beach County works with and supports a number of nonprofit organizations to help meet the needs of residents. PBC TV and the PBC Community Services Department profiles these critically important agencies in a series of "Those Who Care" programs.

Airs Mondays at 8:30am and 6:30pm, Tuesdays at 2:30pm and 9:30pm, Thursdays at 10:00am and 6:30pm, Fridays at 8:00am and 1:30pm, Saturdays at 9:30am and Sundays at 8:00am



Behind The Star

On this month's episode of "Behind the Star," we look at the new technology being used by the Palm Beach County Sheriff's Office to find a missing person.

Airs Mondays at 10:00am, Tuesdays at 7:30pm, Wednesdays at 6:00pm, Thursdays at 11:00am, Fridays at 9:00am, Saturdays at 2:30pm and Sundays at 1:30pm

Programs are subject to change.



PBC TV Community Bulletin Board

Tune in weekdays and weekends for a "one-stop-shop" for all the latest information on county programs and services, job listings, announcements, special events and more - delivered every day right to your TV!

Airs Weekdays at 7:00am, 12:00 noon, 5:00pm and 11:00pm; Weekends at 7:00am and 12:00 noon

PBC Board of County Commissioners Meetings are presented live on 1st & 3rd Tuesdays. PBC Planning Commission Meetings are presented live on the 2nd Fridays, preempting regular programming on those days.



What would you like to see on PBC TV?

If you have questions, comments or suggestions on PBC TV programming, please contact us. You can give us a call at 561-355-4573, or contact with us online at pbctv@pbc.gov. We welcome your feedback!



Report fraud, waste, and abuse to the Office of Inspector General

HOTLINE: 877-OIG-TIPS (Toll Free)



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2 9:30 AM BCC Board Meeting 6:00 PM REPLAY 4/02 BCC Board Meeting	3 2:00 PM School District Workshop & Special Meeting	4 9:00 AM Zoning Commission Hearing 1:30 PM Commission On Ethics Meeting 2:30 PM Commission On Ethics Hearing 6:00 PM REPLAY 4/04 Zoning Commission Hearing	5 9:00 AM REPLAY 4/04 Commission on Ethics Meeting 4/04 Commission on Ethics Hearing 1:00 PM REPLAYS 4/02 BCC Board Meeting 4/04 Zoning Commission Hearing	6
7 8:30 AM REPLAYS 4/02 BCC Board Meeting 4/04 Zoning Commission Hearing 4/04 Commission On Ethics Meeting 4/04 Commission On Ethics Hearing	8 6:00 PM REPLAY 4/04 Commission On Ethics Meeting 4/04 Commission On Ethics Hearing	9 9:30 AM BCC Board Meeting 6:00 PM REPLAY 4/09 BCC Board Meeting	10 9:30 AM SWA Board Meeting 6:00 PM REPLAY 4/10 SWA Board Meeting	11	12 9:00 AM Planning Commission Meeting 1:00 PM REPLAYS 4/09 BCC Board Meeting 4/10 SWA Board Meeting 6:00 PM REPLAY 4/12 Planning Commission Meeting	13
14 8:30 AM REPLAYS 4/09 BCC Board Meeting 4/10 SWA Board Meeting 4/12 Planning Commission Meeting	15	16 9:30 AM BCC Workshop 6:00 PM REPLAY 4/16 BCC Workshop	17 5:00 PM REPLAY School District Regular Board Meeting	18	19 1:00 PM REPLAY 4/16 BCC Workshop	20
21 8:30 AM REPLAY 4/16 BCC Workshop	22	23	24	25 9:30 AM BCC Zoning Hearing 6:00 PM REPLAY 4/25 BCC Zoning Hearing	26 1:00 PM REPLAYS 4/25 BCC Zoning Hearing	27
28 8:30 AM REPLAY 4/25 BCC Zoning Hearing	29	30				

LEGEND:

Live Meeting Coverage

Meeting Replays

School Board - Live

Dear Palm Beach County Residents,

We are absolutely thrilled to have the Planning, Zoning, and Building Department (PZB) featured in this month's edition of the Channel 20 Program Guide! At the heart of our County's operations, PZB stands tall as one of the largest departments, boasting six distinct yet interconnected divisions, and a workforce of over 350 dedicated individuals.

The following is a brief overview of our divisions:

- **Administration:** Spearheading the helm, our Administration Division handles administrative procedures including public records requests.
- **Building:** Ensuring the safety and integrity of our community's structures, our Building Division administers building codes, safeguarding life and property.
- **Code Enforcement:** Upholding the highest standards of living, our Code Enforcement Division enforces land development regulations and ordinances, preserving the essence of our neighborhoods.
- **Contractors Certification:** With an unwavering commitment to citizen protection, our Contractors Certification Division implements enforcement programs, curbing any unlawful practices that may endanger our residents.
- **Planning:** Pioneering the path towards sustainable growth, our Planning Division orchestrates comprehensive strategies encompassing environmental sustainability, workforce housing, transportation, and the preservation of our rich historical resources.
- **Zoning:** Guiding the prudent utilization of land, our Zoning division ensures the harmonious development of our landscape, expeditiously reviewing development applications to uphold the community's vision.

Service excellence is at the core of everything we do. We take immense pride in delivering efficient and effective services to our valued stakeholders, including you! We are committed to continuously refining our processes, enhancing our website, increasing public outreach efforts, and expanding our online services to better serve your needs.

Moreover, we're delighted to share our plans for the grand celebration of PZB's impending 70th Anniversary in May 2027 (established on 5/13/1957). Embarking on a journey down memory lane, we're planning an installation at our offices, featuring a historical perspective of our department's evolution since its inception.

For the latest updates and invaluable resources, be sure to explore our website at www.pbcgov.org/pzb, where you'll find a wealth of information, recent announcements, and more. Don't forget to connect with us on social media for real-time updates and engaging content!



At PZB, excellence is not just a goal; it's our commitment to you and our community.

Whitney Carroll

Whitney Carroll, Esq., AICP Executive Director
Planning, Zoning and Building Department

CONTRACTORS CERTIFICATION DIVISION

Tips and Warning Signs When Hiring a Contractor:

- Contractor prefers to work on weekends or after hours
- Requests a large down payment
- Oral contract only
- Advertisements without contractor license number
- Unable to provide a certificate of insurance
- Someone other than the contractor obtains the permit



We assist our residents in preventing \$1000s in would-be losses!

REGULATE contractors through a certification program countywide including most municipalities

ENSURE contractors have technical skills and business stability to perform work

MONITOR/INVESTIGATE/PROSECUTE unlawful activities to minimize monetary and emotional impacts on residents

PARTNER with city and state law enforcement officials

Contact us to check if a contractor is licensed and insured:

- 561-233-5525
- In-person at 2300 N. Jog Rd, 2nd fl. West Palm Beach
- www.pbc.gov/pzb/contractors or scan below



DID YOU KNOW?

Hiring a licensed contractor is not just a good idea, it's the law!

CODE ENFORCEMENT DIVISION

**COMPLIANCE IS
OUR GOAL!**

How to file a complaint or for compliance assistance:

- Call: 561-233-5500
- Email: pzbcode@pbcgov.org
- In-person: 2300 N. Jog Rd,
West Palm Beach (2nd Fl.)
- Online: www.pbc.gov/pzb or
scan below



Frequent Residential Violations

- ✓ Yard maintenance (i.e., grass height
(7" max))
- ✓ Open storage
- ✓ Swimming pool barrier and water
clarity
- ✓ Unpermitted improvement projects
(building permits are required for
certain home improvement projects)



BUILDING DIVISION

SAFETY IS OUR PRIORITY!

Online information:

- 24/7 online permit submittal
 - Permit tracking
 - Fees
 - Inspection information
- and so much more (scan below).*



- Online: www.pbc.gov/pzb/building
- In-person: 2300 N. Jog Rd,
West Palm Beach (1st Floor)
- Call: 561-233-5100-press 1, then *
- Email: pzb-bld-premitassist@pbc.gov

Projects requiring a
permit - scan: →



FACTS AND FIGURES FOR 2023

72,965 permits issued

Over \$27.5 million in permit revenue

Over \$2.5 billion in construction
permitted

535 multi-family and 1,886 single
family unit starts

Projects not requiring a
permit - scan: →



PLANNING DIVISION

We are responsible for our Comprehensive Plan which is the framework for land use patterns in unincorporated Palm Beach County. The overall objective is to maintain and protect our unique qualities and characteristics.

PLANNER ON-CALL

Need help with a conceptual plan?



Schedule an appointment with a planner on-call to review your properties future land use designation.



Call: 561-233-5343

Email: pzb-planpoc@pbc.gov or scan above

WORKFORCE HOUSING

The county's workforce housing program is intended to increase housing opportunities for persons employed in the area who keep the community viable. The program is mandatory for residential developments with 10 or more units in the Urban/Suburban Tier.

For more details on how the program works including available for-rent or sale units, scan below:



ZONING DIVISION

ZONING ON-CALL

Please contact us with general zoning questions such as setbacks, business tax receipt sign-offs and more.

In-person Monday - Friday from 8:30 am to 4:30 pm at:

2300 N. Jog Road
West Palm Beach
(2nd Floor East Wing)



Email: pzb-zonepoc@pbc.gov

Call: 561-233-5200

TREE REMOVAL GUIDELINES

Trees are essential to a healthy community.

Please know that a tree removal and replacement permit may be required if you are planning on removing a tree(s).

Email us prior to any removal at pzb-zone-landscape@pbc.gov.



PUBLIC OUTREACH

We can customize the presentation based on your community or organization's needs or interests!

Some topics include:

- how to obtain or check the status of a building permit
- projects requiring a building permit
- tips on hiring a contractor and confirming they are licensed and insured
- code enforcement compliance
- lien/fine, open building permits and code enforcement violation searches
- historic and archaeological presentations
- comprehensive plan: the process for land use changes

For more information, contact:
Lucia Bonavita, Public Info. Services
Manager
lbonavita1@pbcgov.org
561-233-5583

FOLLOW PZB ON
SOCIAL MEDIA!



pzbpbc



PBC Planning Zoning
and Building



FREQUENTLY ASKED QUESTIONS



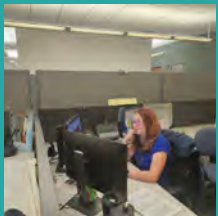
Q. I want to have a garage sale (aka yard sale), do I need a permit?

A. No permit is required for residents for up to two garage sales a year (no longer than 72 hours each) in unincorporated Palm Beach County.



Q. I am purchasing a property in the county and want to make sure there are no outstanding liens/fine, open permits or code enforcement open violations.

A. Call our Search Services section at 561-233-5001 or scan QR Code for information on how to conduct a search. It's a smart way to protect yourself.



Q. The Planning, Zoning and Building Department is such a large department. Is there a general information number that I can call for assistance?

A. Yes! Please call our main number at the Administration Division at 561-233-5000 and someone will be able to provide you with assistance or direct your call to the appropriate division.

Writers LIVE!

"Connecting readers and authors throughout Palm Beach County"

Writers LIVE!, the Library's flagship author event series, returns for another season of bringing the community together with authors and their books.

Visit www.pbclibrary.org/writers-live-2024 for the most up-to-date schedule and event registration.



Mary Kubica

New York Times bestselling author, Mary Kubica, discusses her latest thriller about an ICU nurse uncovering a patient's frightening past, "She's Not Sorry."

Sat, Apr 06, 3:30 pm - 4:30 pm

Hagen Ranch Road Branch

14350 Hagen Ranch Road, Delray Beach, 33446
561-641-9100



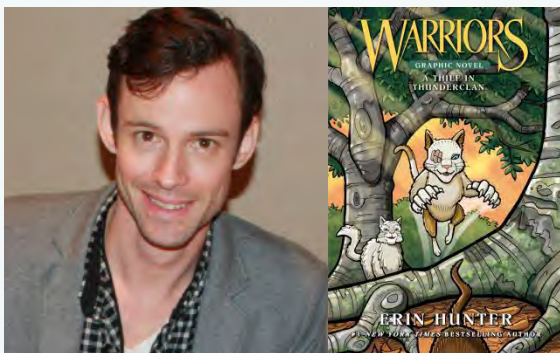
Jennifer Keishin Armstrong

From the New York Times bestselling author of "Seinfeldia," Jennifer Keishin Armstrong discusses her newest book, "So Fetch," the story of one of the most iconic teen comedies of all time, "Mean Girls," and how it defined a generation.

Tue, Apr 16, 6:00 pm - 7:00 pm

Gardens Branch

11303 Campus Drive, Palm Beach Gardens 33410
561-626-6133



James L. Barry

James L. Barry, long-running illustrator for the best-selling Warriors graphic novel series, discusses his work as an illustrator, comic book and storyboard artist.

Sat, Apr 20, 11:00 am - 12:00 pm

Lantana Road Branch

4020 Lantana Road, Lake Worth 33462
561-304-4500



Abbi Waxman

USA Today bestselling author, Abbi Waxman, discusses her hilarious and insightful new novel, "Christa Comes Out of Her Shell."

Sat, Apr 27, 2:00 pm - 3:00 pm

Wellington Branch

1951 Royal Fern Drive, Wellington, 33414
561-790-6070

Books available for purchase. A book signing will follow.



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Palm Beach County Board of County Commissioners

Maria Sachs, Mayor; Maria G. Marino, Vice Mayor; Gregg K. Weiss, Michael A. Barnett, Marci Woodward, Sara Baxter, Mack Bernard



Sponsored by The Friends of the Palm Beach County Library System.

DO YOUR TAXES AT THE LIBRARY!

IN PARTNERSHIP WITH AARP AND VITA

AARP: Bring current tax documents and 2022's completed tax returns.

Gardens Branch
11303 Campus Drive
Palm Beach Gardens 33410
(561) 626-6133

Hagen Ranch Road
14350 Hagen Ranch Road
Delray Beach 33446
(561) 894-7500

Okeechobee Blvd Branch
5689 Okeechobee Blvd
West Palm Beach 33417
(561) 233-1880

Scan the QR code for dates and times:



VITA: Earned \$75,000 or less in 2023? Bring a valid photo ID, Social Security card, current tax documents, 2022 tax return, W-2 wage for 2023, and supporting materials.

Greenacres Branch
3750 Jog Road
Greenacres 33467
(561) 641-9100

West Boca Branch
18685 State Road 7
Boca Raton 33498
(561) 470-1600

Belle Glade Branch
725 NW 4th Street
Belle Glade 33430
(561) 996-3453

Main Library
3650 Summit Blvd
West Palm Beach 33406
(561) 233-2600

West Boynton Branch
9451 Jog Road
Boynton Beach 33437
(561) 734-5556

Scan the QR code for dates and times:



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#pbclibrary



Palm Beach County Board of County Commissioners
Maria Sachs, Mayor; Maria G. Marino, Vice Mayor; Gregg K. Weiss,
Michael A. Barnett, Marci Woodward, Sara Baxter, Mack Bernard

Don't get stuck with a lump sum property tax payment!

Pay your property tax in

FOUR INSTALLMENTS

Payment Schedule

Payment 1 June 30* or July 31, 2024	Payment 2 September 30, 2024
Payment 3 December 31, 2024	Payment 4 March 31, 2025

For more information visit
www.pbctax.com/ipp



SCAN TO APPLY!

Installment Payment Plan Eligibility

Your estimated property tax must total more than \$100.

Complete application online by April 30, 2024.

For new enrollees, the Installment Payment Plan (IPP) goes into effect for the 2024 property taxes not your current 2023 bill.

*Florida Statute extends discount/payment deadlines falling on a Saturday, Sunday or holiday to the next business day.



APRIL 2024 PBC TV PROGRAM GUIDE - WORD SEARCH

O H W V B B M B J E C F F K L J O R S R Z P X B X Y K C I Y T L Q O W C P
 T G O J J U W T I M R E P G N O G U P U Y G M X O H L X T D S H H Q W N L
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|--------------------|-----------------|-------------------|--------------------|
| Addressing | Contractor | Lien Search | Public Outreach |
| Agricultural | Planning | Managed Growth | Redevelopment Area |
| Application | Fees | Online Submittal | Site Plans |
| Building Codes | Future Land Use | Owner Builder | Street Atlas |
| Certification | Geographic Data | Palm Beach County | Survey |
| Code Enforcement | Impact Fee | Permit | Unincorporated |
| Compliance | Inspections | Plat Maps | Variance |
| Comprehensive Plan | Insured | Preservation | Violation |
| Conditional Use | Landscape | Property | Workforce Housing |
| Construction | License | Projects | Zoning |



swa.org/recycleright



Recycle Right

-every day-



SWA PLASTIC BAG
EXCHANGE PROGRAM

swa.org/xchange2

Blue Gets

- ♻️ Plastic bottles and containers
-Lids on; 2 gallons or less
- ♻️ Food and beverage cans
- ♻️ Glass bottles and jars
-Lids off
- ♻️ Milk and juice cartons
-Lids on
- ♻️ Drink boxes
-No pouches
-No straws



PLEASE NO...

- ❌ Plastic bags
- ❌ Foam products
- ❌ Aluminum foil or pans
- ❌ Shredded paper
- ❌ Plastic eating utensils or straws
- ❌ Paper plates
- ❌ Paper towels or napkins
- ❌ Coat hangers
- ❌ Light bulbs

When in doubt, throw it out.

DO NOT PUT INTO TRASH OR RECYCLING BINS:

- ❌ Needles. Call 561-837-5900 for disposal.
- ❌ Lithium batteries. Drop at Home Chemical & Recycling Center or retailer near you. Visit swa.org/lib to learn more.

Yellow Gets

- ♻️ Cardboard
-Flattened
- ♻️ Newspaper and inserts
-No plastic bags
- ♻️ Dry food and pizza boxes
-No food stains
- ♻️ Office and school paper
- ♻️ Cardboard paper rolls
- ♻️ Mail
- ♻️ Magazines
- ♻️ Paper bags



For recycling bins, call 866-NEW-BINS. (639-2467)

- * This cart is only available to multi-family complexes.
- ** This bin is provided for curbside collection.



Are You A Veteran?

Veteran Services serves military veterans and their dependents, including Merchant Marines and other auxiliaries, in developing and filing claims and appeals with the Department of Veterans Affairs.

County Veteran Service Officers are veterans who have been specially trained to act on behalf of veterans, & maintain accreditation and certification through the Department of Veteran Affairs.

Services Provided

- ★ Compensation
- ★ Pension
- ★ Education
- ★ Aid and Attendance or Household Benefits
- ★ Medical Care
- ★ Home Loan Guaranty
- ★ Burial Benefits
- ★ Income Verification
- ★ Information and Referral



State Benefits

- ★ Homestead Tax Exception
- ★ State Veteran Nursing Homes and Assisted Living Facilities
- ★ Special Motor Vehicle License Plate
- ★ Certification of Discharge Papers
- ★ Identification Cards
- ★ Fishing Licenses
- ★ Preference in Employment

Office Hours

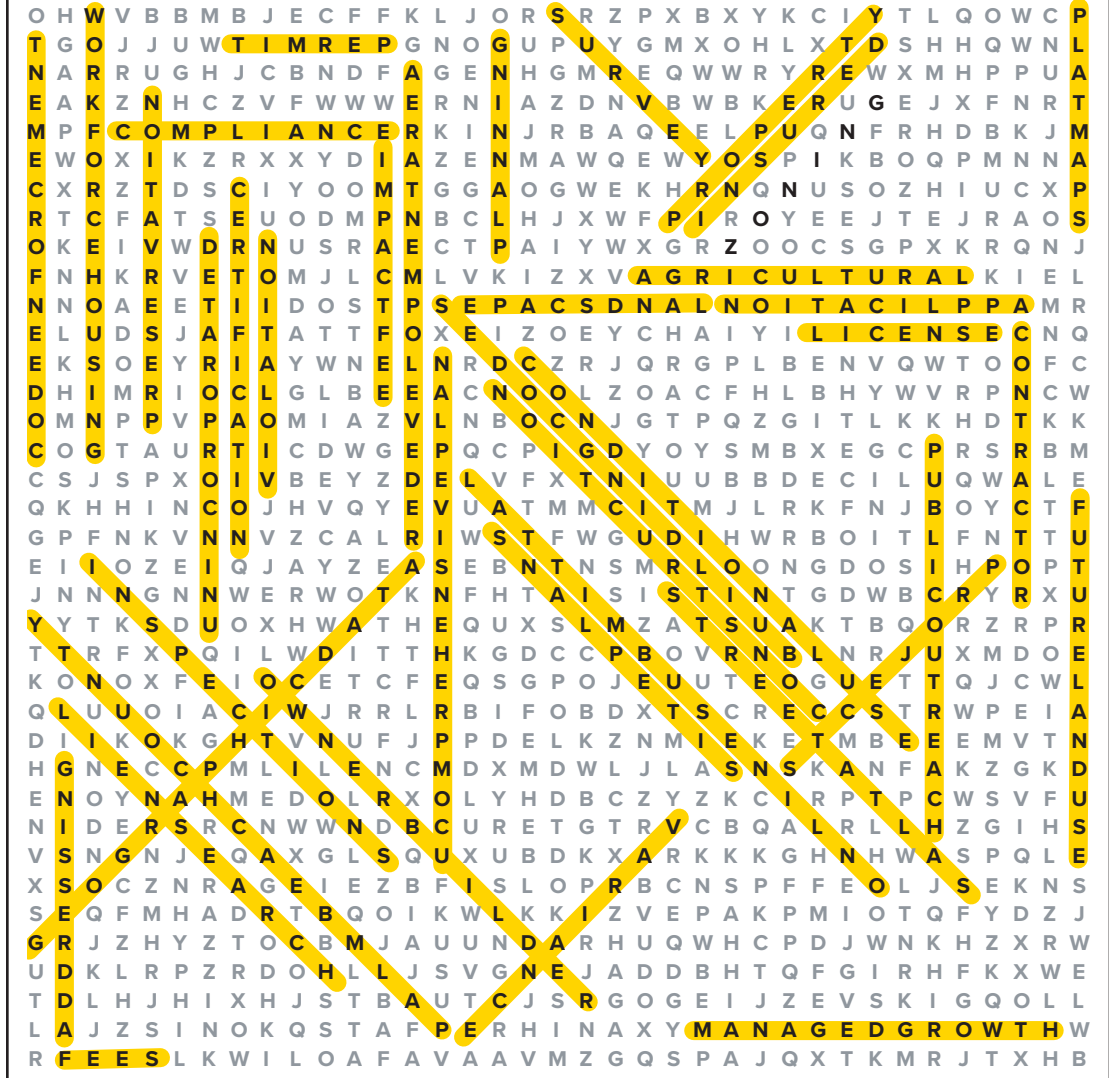
Monday - Friday 8:00 am - 5:00 pm
Call for Outpost Locations: 561-355-3084

Administrative Office

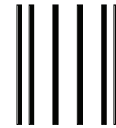
810 Datura Street
West Palm Beach, FL 33401
CSD-VeteranServices@pbc.gov
www.pbc.gov/communityservices



Word Search Answer Key



Detach postcard to mail



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1238 WEST PALM BEACH FL

POSTAGE WILL BE PAID BY ADDRESSEE

PBC TV CHANNEL 20
PUBLIC AFFAIRS DEPARTMENT
PALM BEACH COUNTY BCC
PO BOX 1989
WEST PALM BEACH, FL 33402-9881





Palm Beach County
Board of County Commissioners
Public Affairs Department
 PBC TV Channel 20
 P.O. Box 1989
 West Palm Beach, FL 33402-1989

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Government & Education Television Station
A Division of Public Affairs
Board of County Commissioners

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 Programs & Services!*

Tel (561) 355-4573
 Fax (561) 355-6685

www.pbc.gov

PBC TV Program Guide is published monthly by the Palm Beach County Public Affairs Department. According to the provisions of the ADA, this brochure may be made available in an alternate format. Please call (561) 355-2754.



BOARD OF COUNTY COMMISSION MEETINGS

Meetings presented live on PBC TV Channel 20:

- Board of County Commissioners meetings
- County Commission workshops
- County Commission budget public hearings
- Zoning Board meetings (BCC)
- Zoning Commission meetings (advisory)
- Planning Commission meetings (advisory)
- Comprehensive Plan public hearings
- Solid Waste Authority Board of Governors meetings
- Commission on Ethics meetings
- Inspector General Committee meetings
- Palm Beach County Legislative Delegation meetings
- Palm Beach County School Board meetings

Detach postcard to mail

**Please complete the information below
 and mail or fax to (561) 656-7523**

- Did you know that there is a 24/7 online building permit application portal?**
 Yes No
- Did you know that contractors need to be licensed and insured?**
 Yes No
- Did you know that you can meet with a planner to review your properties future land use designation?**
 Yes No
- Did you know that the Planning, Zoning and Building Division has an archaeologist?**
 Yes No
- Did you know the county has a workforce and affordable housing program?**
 Yes No

Comments:



Catch all the news about your county government in this fast-paced, exciting show!
**Airs Sundays at 8am,
 Mondays at 4pm, Tuesdays at 3pm,
 Wednesdays & Fridays at 7pm,
 and Thursdays at 11am**



Scan this QR code with your smartphone to access PBC TV's live stream and local programs on-demand!



Palm Beach County Board of County Commissioners
 Maria Sachs, Mayor, Maria G. Marino, Vice Mayor
 Gregg K. Weiss, Michael A. Barnett, Marci Woodward
 Sara Baxter, Mack Bernard
 County Administrator Verdenia C. Baker