

TABLE OF CONTENTS

HEALTH AND HUMAN SERVICES ELEMENT

I.	INTRODUCTION.....	2-HHS
	A. Purpose	2-HHS
	B. Background	2-HHS
	C. Health and Human Services System of Care	2-HHS
	D. Core Values	3-HHS
II.	ADMINISTRATION	5-HHS
III.	GOALS, OBJECTIVES AND POLICIES.....	5-HHS
	GOAL 1: HOUSING AND HOMELESSNESS	6-HHS
	GOAL 2: EMPLOYMENT.....	8-HHS
	GOAL 3: TRANSPORTATION.....	10-HHS
	GOAL 4: FOOD AND HUNGER.....	11-HHS
	GOAL 5: HEALTH AND WELLNESS.....	14-HHS
	GOAL 6: EDUCATION.....	19-HHS
	GOAL 7: SAFETY AND JUSTICE	21-HHS
	GOAL 8: CHILD CARE	23-HHS
IV.	IMPLEMENTATION	25-HHS
V.	REFERENCES & SUPPORT DOCUMENTS.....	25-HHS
	A. Palm Beach County Community Services Department	
	B. Palm Beach County Opportunity Ecosystem Diagram	?-HHS

I. INTRODUCTION

The Health and Human Services Element is an optional Element under 163.3177, F.S. Palm Beach County decided in 1989 to create this optional Element in recognition of the importance of managing the County's responsibilities of providing health and human services. This Element complies with the requirements of 163.3177, F.S. for Optional Elements.

A. Purpose

The purpose of the Health and Human Services Element is to assist in the development of an infrastructure to ensure availability of health and human services sufficient to protect the health, safety and welfare of Palm Beach County residents. The Element identifies the County's role in funding, providing and/or supporting the delivery of health and human services; it also defines the County's relationship with other funders and providers of services for the purpose of maximizing the resources and benefits available to Palm Beach County residents.

B. Background

The Health and Human Services Element was adopted in 1989 and substantially revised in 1997 as a result of the Evaluation and Appraisal Report (EAR) and Comprehensive Plan mandates. Additional modifications to the Element were made in 1998, 1999, and 2000 based on the findings and issues contained within the EAR. The Citizens Advisory Committee (CAC) on Health and Human Services (HHS) was established on November 13, 1990, pursuant to Resolution R-90-1978. The mission of the CAC is to assist the Board of County Commissioners in the assessment of need, planning, implementation and evaluation of the System of Care, as defined in the Health and Human Services Element of the Palm Beach County Comprehensive Plan.

C. Health and Human Services System of Care

The Health and Human Services System of Care is defined as a comprehensive spectrum of services organized into a coordinated network to meet the multiple, complex and changing needs of children, adults and seniors. Health and Human Services focuses on physical and behavioral health as well as other human needs. An effective HHS System of Care considers access to prevention and intervention of services for vulnerable populations. It not only addresses the quality of direct services, but also accessibility, availability, accountability, and coordination among professionals, agencies and users within the service continuum.

Maintaining an effective HHS System of Care is necessary to optimize opportunity for individual and family success. It is also needed to preserve the safety net for vulnerable populations, prevent unnecessary duplication of services, improve the quality of life for all residents, and to maximize the social return on investment.

1. HHS System of Care Domains - The Health & Human Services Element System of Care encompasses the scope and delivery of services organized into the following domains:

- a. Housing & Homelessness
- b. Employment
- c. Transportation
- d. Food & Hunger

- e. Health & Wellness
- f. Education
- g. Safety & Justice
- h. Childcare

Each of the Domains listed above represents a system of care with a Backbone organization that focuses on:

1) Quality of Services - Services are evidenced-based and delivered in a culturally relevant way. Services are provided through a racial equity and trauma-informed lens and they are customer focused.

2) Accessibility - Access to services are readily available online and in person. Services are ADA accessible and available to marginalized populations (i.e. Special Needs). Service locations are available in low-income communities and they can be accessed by public transportation.

3) Availability - Services are available to vulnerable populations. Resources are strategically allocated based on need and vulnerable populations are prioritized to promote equity.

4) Accountability - There is a backbone agency that works with community partners to assess needs, develop shared goals and action plans based on needs identified and evaluates progress on shared goals periodically. This information is shared with the Citizens Advisory Committee on Health and Human Services in order to provide support if possible.

5) Coordination - Health and Human Service providers and professionals work collaboratively to implement an integrated service model. Funders, nonprofits and governmental institutions work together to align policies and institutional practices in order to streamline services and maximize opportunity for economic stability and mobility.

Palm Beach County does not serve as the lead agency and is not primarily responsible for every domain. The Element defines the County's relationship with other lead agencies, funders and providers of services for the purpose of providing support where necessary and maximizing the resources and benefits available to Palm Beach County residents.

Palm Beach County will work with system leaders and community partners to develop tools that assess and measure the functioning level for each domain. Focus areas may be used by the backbone organization to measure the functioning level of each domain outlined in the Health and Human Services Element.

D. Core Values

1. Racial Equity

Racial equity is an outcome and process that eliminates racial disproportionalities so that race is not a predictor of success.

We recognize that racial inequities exist across all indicators for success including in education, housing, criminal justice, health and jobs, regardless of intent. We also recognize that policymakers within government played a central role in the creation and maintenance of racial inequity, doing so explicitly for centuries and implicitly in recent decades via policies and institutional practices, even when they are race-neutral. Racial inequities will continue to exist unless there are intentional and strategic interventions that lead to transformation.

As a governmental entity, we have the ability and responsibility to promote policy change at multiple levels and across multiple sectors to drive larger systemic change. For this reason, we set goals and measures to track our progress, with the recognition that strategies must be targeted to close the gaps. Systems and structures that improve opportunities for communities of color benefits us all, both economically and psychologically. For this reason, we believe that advancing racial equity is to our collective benefit.

2. Guiding Principles

The following are a set of principles that the Citizens Advisory Committee uses to assess, guide and govern the overall health and human services systems of care:

- Institutional and structural racism and discrimination must be dismantled in order to address the disparities that currently exist
- Health and Human Services should be provided in the least restrictive environment
- Services should focus on the needs of individuals and families ensuring that people's needs, values and care is respectful and responsive to them
- An integrated service delivery approach is needed in order to break down silos, reduce duplication of effort, share critical information and maximize results for individuals, families and communities
- All workers should be able to earn a living wage and be provided an opportunity to develop their skills over time to facilitate upward mobility.
- Elected officials, institutional leaders, employers, non-profits, foundations, workers and other members of society all play a role in individuals entering and staying in the workforce.
- All residents should have the opportunity to work to their fullest potential, and earn a decent income as a primary way to meet their personal, social and economic responsibilities.
- Business and other organizations play a critical role in providing quality work and providing opportunity for upward mobility.
- Employment support benefits should provide enough economic stability for families to stabilize and advance economically and live in dignity.

3. Vulnerable Populations

Palm Beach County will promote, fund and provide services that enhance the lives and well-being of vulnerable populations. The County will advocate for policies, services and funding to address the self-sufficiency and economic stability of vulnerable populations.

Vulnerable populations as defined by the Element, includes, but are not limited to:

- Senior Citizens
- Individuals with Disabilities and Special Needs
- Individuals who have experienced domestic violence
- Youth (specifically youth with special needs, LGBTQ, Black/African American & Hispanic/Latino, caregiving youth, court-involved youth, homeless & foster care youth, and youth presenting with behavioral health concerns)
- Individuals living with HIV/AIDS
- Veterans
- Migrant Farmworkers
- Individuals and families living at or below 200% of the Federal Poverty Level

II. ADMINISTRATION

The Citizens Advisory Committee on Health & Human Services (CAC/HHS), Community Services Department staff and key community stakeholders organized the goals and policies listed throughout the Health and Human Services Element. Other county departments involved with the Element include Youth Services, Housing and Economic Development, Public Safety, Palm Tran and the Criminal Justice Commission. The Office of Community Revitalization works with Community Services and other departments to ensure the needs of residents who reside in rural and unincorporated areas throughout Palm Beach County.

These goals and policy recommendations are subject to review by the CAC/HHS and recommended to the Board of County Commissioners for approval.

The CAC/HHS works with the Palm Beach County Community Services Department (CSD) staff and other community partners to assure the integrity of the systems of care, within the scope of its authority and responsibility. Such assurance requires collaboration with other organizations who plan, provide and/or fund these services.

The CAC/HHS provides recommendations to sustain core services within the systems of care by defining basic needs; surveying emergent/urgent needs; prioritizing resources to address the needs; and making funding recommendations to the board of county commissioners to fill critical service gaps. The CAC/HHS may develop an action plan that specifies resources, capability and capacity to fill the core service gaps and/or emergent needs, appropriate to the County's responsibilities and authority. Allocation of County funds will take into consideration core services gaps.

The CAC/HHS will advise the BCC on an annual basis regarding system of care issues based on the assessment of gaps in core services. The County, through its Community Services Department, will identify federal, state and other funds to address gaps in core services and seek to maximize the utilization of such funds.

The Community Services Department will collect and analyze data in collaboration with the CAC. This data will be used to coordinate with other health and social service organizations in order to foster a seamless service delivery system.

The Goals, Objectives and Policies within the HHS Element cover a wide variety of topics, but they are all created for the purpose of informing and guiding health & human services decisions. Palm Beach County and collaborative partners recognize the importance of adequately

providing for quality health and human services to protect and offer a safety net for our most vulnerable residents. For this reason, formulating and implementing goals and policies that will maximize the effectiveness and efficiency of the health and human service systems of care is vitally important.

III. GOALS, OBJECTIVES AND POLICIES

GOAL 1: HOUSING AND HOMELESSNESS

The GOAL for Palm Beach County is to end the cycle of homelessness by collaborating with community partners and implementing the goals and strategies outlined in Leading the Way Home and the Department of Housing and Economic Sustainability's Action Plan.

Context, Key System Partnerships & County Role

Palm Beach County supports initiatives with community partners that increase access and availability to affordable housing, reduce the incidence of substandard housing, and provides prevention/intervention services that reduce the incidence of homelessness among individuals and families. Such efforts will be consistent with the goals and objectives delineated in the Department of Housing and Economic Sustainability Action Plan and the Leading the Way Home Plan.

Palm Beach County Community Services Department and the Department of Housing and Economic Sustainability serve as lead agencies and central points of communication/action for housing and homelessness. In 2008, Palm Beach County created the "Ten Year Plan to End Homelessness". Based on this blueprint document, partnerships with numerous municipalities and agencies were developed to address homelessness, affordable housing and other related needs. The new homeless plan entitled "Leading the Way Home" identified additional issues and strategies that will be implemented to break the cycle of homelessness. These strategies include, but are not limited to expanding support services, aligning funding investment, focusing on racial equity and engaging health care providers and other community agencies in the continuum of cares' overall efforts.

The Backbone Organization(s) associated with this Goal is/are: Palm Beach County Community Services Department and the Department of Housing & Economic Sustainability in collaboration with the Homeless and Housing Alliance and other housing entities.

Objective 1.1 Quality of Services

Policy 1.1-a: The Community Services Department, serving as the collaborative applicant for the Department of Housing and Urban Development (HUD), will collect and analyze data that homeless providers enter into the Homeless Management Information System (HMIS) for quality assurance and quality management purposes. Agencies and services offered are listed in the Leading the Way Home publication.

Policy 1.1-b: The Community Services Department, through its Human Services Division, will collaborate with community partners to establish an operating structure that promotes equity and trauma-informed care.

Policy 1.1-c: The Community Services Department, through its Human Services Division, will collaborate with the Homeless and Housing Alliance and the Department of

Housing and Economic Sustainability to implement evidence-based programs and service delivery models in order to prevent homelessness and assist individuals and families that are experiencing homelessness.

Objective 1.2 Accessibility

Policy 1.2-a: The Community Services Department, through its Human Services Division, will work with the Homeless and Housing Alliance, the Department of Housing and Economic Sustainability, and other entities to expand access to online services and maximize access to in-person services offered within low income communities.

Policy 1.2-b: The Community Services Department and the Department of Housing and Economic Sustainability will work to expand access to support services to affordable and workforce housing.

Policy 1.2-c: The Community Services Department will work with community partners and the Continuum of Care (CoC) program to offer assistance to those on the verge of eviction or a facing an unexpected emergency housing situation.

Objective 1.3 Availability

Policy 1.3-a: The Community Services Department, through its Human Services Division and the Homeless and Housing Alliance, will collaborate with other entities to assess the availability of services and communicate any funding gaps to local, state and federal partners or potential partners.

Policy 1.3-b: The Community Services Department will work with the Department of Housing and Economic Sustainability, the Homeless Coalition, Housing Authorities and other housing entities to strategically allocate resources through the Financially Assisted Agency (FAA) program by issuing Notice of Funding Opportunities (NOFOs) to address funding gaps to homeless individuals and those at risk of homelessness.

Policy 1.3-c: The Community Services Department, with advice from the Citizens Advisory Committee on Health & Human Services (CAC/HHS), will strategically allocate funding through the Financially Assisted Agency Program (FAA).

Objective 1.4 Accountability

Policy 1.4-a: The Community Services Department, through its Human Services Division and the Homeless and Housing Alliance, will work with the Homeless Advisory Board on an annual basis to measure progress toward achieving the goals outlined in the Leading the Way Home plan. The Homeless Advisory Board will report progress with Leading the Way Home to community stakeholders and to the Citizens Advisory Committee on Health & Human Services (CAC/HHS) and will make recommendations for improvement to the Board of County Commissioners.

Policy 1.4-b: The Community Services Department, through its Human Services Division and the Homeless and Housing Alliance, will periodically assess and report the Continuum of Care's system performance measures to the Homeless Advisory Board and Citizens Advisory Committee on Health & Human Services (CAC/HHS).

Objective 1.5 Coordination

Policy 1.5-a: The Community Services Department, through its Human Services Division, will oversee the Homeless Management Information System (HMIS) and will share access to this database with other service providers within the homeless Continuum of Care (CoC).

Policy 1.5-b: The Community Services Department, through its Human Services Division and the Homeless and Housing Alliance, will expand coordination with municipalities, businesses, faith-based organizations, healthcare entities, Securing our Future Initiative (SOFI) organizations, providers and other entities to leverage resources, enhance coordination, and maximize desired outcomes.

GOAL 2 EMPLOYMENT

The GOAL for Palm Beach County is to provide access to employment opportunities, job readiness and workforce training.

Context, Key System Partnerships & County Role

Palm Beach County will support the initiatives and efforts consistent with the goals and objectives established by CareerSource Palm Beach County (CareerSource PBC). CareerSource PBC plays a key role in the development of the region's economy through the planning and implementation of a demand-driven workforce development program and innovative employment services utilizing the Workforce Innovation and Opportunity Act (WIOA). The Workforce Innovation and Opportunity Act (WIOA) directs the County to provide a business-led and market-responsive integrated workforce development system which fosters customer service excellence, seeks continuous improvement, and demonstrates value by enhancing workforce training and employment opportunities for all individuals, including vulnerable populations (homeless, disabled, veterans, ex-offenders and out-of-school youth, as mandated by WIOA).

The collaboration among education, workforce and economic development networks will maximize the competitiveness of Palm Beach County's businesses and the productivity of the workforce, thus increasing economic mobility and prosperity.

The Backbone Organization(s) associated with this Goal is/are: CareerSource PBC, Palm Beach County Community Services Department Community Action Human Services Division.

Objective 2.1 Quality of Services

Policy 2.1-a: Palm Beach County, through CareerSource PBC, seeks to emphasize coordination and collaboration at all levels of the county (employers, universal jobseekers) by identifying the education, skill, and employment needs of the workforce system. CareerSource utilizes private economic modeling tools that aggregate all locally online-advertised positions to identify employer education, hard and soft skill requirements. The Florida Department of Economic Opportunity provides a local labor report annually to CareerSource PBC and the Florida Chamber generates an annual Workforce Needs study. These tools and reports are used with local college direct employer surveys to create the Local Targeted Occupation List (LTOL) required for local WIOA funded training scholarships.

Policy 2.1-b: Palm Beach County Community Services Department Community Action Human Services Division will host focus groups with low-income residents to assess the challenges and barriers faced by families in an effort to improve quality of services and client experiences.

Objective 2.2 Accessibility

Policy 2.2-a: CareerSource PBC will continue to serve as the county's one-stop local workforce board and will continue to offer both in-person and virtual services throughout the region. Services offered, but not limited to, include workforce training, internships, on-the-job training, career assessments, job preparation, interview skills, resume writing, and professional job placement.

Policy 2.2-b: CareerSource PBC will continue to collaborate with the local economic development agencies, the Business Development Board, and various community partners to conduct a proactive workforce system designed to attract talent and business to the area.

Policy 2.2-c: CareerSource PBC will continue to offer universally accessible services and technology to job seekers with visual and hearing impairment and will provide ESOL (speakers of other languages) services to underserved populations within the community.

Objective 2.3 Availability

Policy 2.3-a: The Community Services Department, with advice from the Citizens Advisory Committee on Health & Human Services (CAC/HHS), will strategically allocate funding through the Financially Assisted Agency Program (FAA).

Policy 2.3-b: Palm Beach County, through CareerSource PBC, will coordinate with community partners to deliver workforce services and address areas of need.

Policy 2.3-c: Palm Beach County, through CareerSource PBC, will engage and coordinate with community partners to address employment needs and deliver workforce services to vulnerable populations, which include job seekers with significant barriers to employment such as previous incarceration, disabled, homeless, long-term unemployed, veterans, migrant and seasonal farmworkers, and those transitioning to economic self-sufficiency from public assistance.

Objective 2.4 Accountability

Policy 2.4-a: Palm Beach County, through CareerSource PBC, will support the completion of annual goals and targets that align with Federal and State metrics as outlined by the US Department of Labor, Florida Department of Economic Opportunity, and the Palm Beach County local workforce board.

Policy 2.4-b: Palm Beach County, through the CareerSource PBC Board of Directors, ensures the success of achieving annual organizational goals. The Organizational Effectiveness Report allows the board to analyze trends related to program effectiveness, and helps identify areas requiring increased focus, and/or resources.

Policy 2.4-c: CareerSource PBC is an active participant on a variety of community-wide “cradle to career” initiatives launched by funders, policymakers, and interested stakeholders from both the public and private sector. These CareerSource Palm Beach County-involved initiatives share the common goal of achieving “collective impact” and maximum coordination.

Objective 2.5 Coordination

Policy 2.5-a: Palm Beach County, through CareerSource PBC, will support the alignment of workforce investment, education, and economic development systems in an effort to achieve a comprehensive, accessible, and high-quality workforce development system.

Policy 2.5-b: CareerSource PBC serves as the facilitator for strategic initiatives to align workforce investment and education. CareerSource PBC will lead regional stakeholders in the effort to build upon existing successful strategies and spearhead collaborative innovation efforts between education, industry, and the workforce system to leverage a variety of resources and strategies to address current and/or projected skill gaps.

Policy 2.5-c: Palm Beach County, through CareerSource PBC, serves to improve the labor market relevance of workforce investment, education, and economic development efforts to provide workers with the skills and credentials necessary to secure employment with family-sustaining wages and to provide businesses with the skilled workers the employers need to succeed in a global economy.

GOAL 3 TRANSPORTATION

The GOAL for Palm Beach County is to provide a safe, efficient, and connected multimodal transportation system that ensures access for people of all ages and abilities and maximizes Health and Human Services supports for the System of Care.

Context, Key System Partnerships & County Role

Palm Beach County will support the initiatives for a safe, efficient, and connected transportation system in collaboration with Palm Tran and the Palm Beach Transportation Planning Agency (TPA) to implement an integrated approach that will address the transportation issues especially within disadvantaged and vulnerable areas of the community. Stakeholders advocate for effective communication and a cohesive approach to reduce the barriers for vulnerable populations to obtain access to various social services related to employment, health, housing, religion, etc. The Community Services Department will serve as a collaborative partner as needed.

The Backbone Organization(s) associated with this Goal is/are: Palm Tran, and Palm Beach Transportation Planning Agency (TPA).

Objective 3.1 Quality of Services

Policy 3.1-a: Palm Beach County will collect, share, and analyze data from various information systems and qualitative means to evaluate the delivery of transportation services to vulnerable populations throughout the County.

Objective 3.2 Accessibility

Policy 3.2-a: Palm Beach County, through Palm Tran and in collaboration with Palm Beach TPA and Transportation Disadvantaged Local Coordinating Board (LCB), will work cohesively to examine and assess services for the transportation disadvantaged.

Policy 3.2-b: Palm Beach County, through Palm Tran will ensure that transportation is accessible to populations that rely on public transportation for access to services such as employment, medical appointments and childcare. Reliance on public transportation to access services will be considered when making changes to routes and stops that may significantly impede access to additional services.

Objective 3.3 Availability

Policy 3.3-a: Palm Beach County, through Palm Tran, will collaborate with local municipalities and Palm Beach TPA to identify and prioritize adequate transportation for low-income communities, individuals with developmental disabilities, and senior communities.

Policy 3.3-b: Palm Beach County, through Palm Tran, will collaborate with the Community Services Department to identify gaps in services and enhance flexible transportation options such as Palm Tran Connection, and fixed routes to hospitals, nonprofit locations, employment locations, and food and shopping centers.

Objective 3.4 Accountability

Policy 3.4-a: Palm Tran will collaborate with the Community Services Department to monitor and evaluate the performance of transportation services as it relates to health and human Services in Palm Beach County.

Objective 3.5 Coordination

Policy 3.5-a: Palm Beach County through Palm Tran will collaborate with residents, community leaders, and other stakeholders to identify and address obstacles that impede the provision of safe and reliable transportation services.

Policy 3.5-b: Palm Beach County, through Palm Tran coordinates transportation services, with input from the Transportation Disadvantaged Local Coordinating Board (LCB), to best serve the transportation-disadvantaged population and increase their access to social services.

GOAL 4 FOOD AND HUNGER

The GOAL for Palm Beach County is to reduce local hunger by coordinating with community organizations, community leaders, and stakeholders to mobilize support and carry out the Palm Beach County Hunger Relief Plan strategies and goals.

Context, Key System Partnerships & County Role

Palm Beach County will support the initiatives and efforts consistent with the goals and objectives established by the United Way of Palm Beach County, which serves as the lead

agency for the Palm Beach County Hunger Relief Plan and is the central point for hunger relief work in Palm Beach County. In 2015, Palm Beach County and United Way of Palm Beach County came together to create the Palm Beach County Hunger Relief Plan. The purpose of this partnership is to reduce hunger for Palm Beach County residents. Stakeholders advocate for strong and robust programs and policies that reduce hunger and poverty while working on the implementation of the ten (10) goals of the Hunger Relief Plan.

The Community Services Department (CSD) supports the comprehensive countywide hunger relief efforts outlined within the Palm Beach County Hunger Relief Plan. The plan aims to reduce hunger through innovative strategies designed to make significant and measurable reductions in the rates of food insecurity and hunger in Palm Beach County.

The Backbone Organization(s) associated with this Goal is/are: United Way of Palm Beach County.

Objective 4.1 Quality of Services

Policy 4.1-a: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program's collection, analysis, and utilization of data from local, state and national sources and other qualitative means in reference to food and the nutritional needs of Palm Beach County residents.

Objective 4.2 Accessibility

Policy 4.2-a: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program which will serve as the countywide convener for mobilizing support and carrying out the Palm Beach County Hunger Relief Plan ten (10) goals and strategies and objectives.

Policy 4.2-b: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program's leading stakeholders to advocate for strong and robust programs and policies that reduce hunger and poverty.

Policy 4.2-c: The Community Services Department will collaborate with the United Way of Palm Beach County Hunger Relief Program to create an interactive web-based GIS (Geographic Information System) application pertaining to food banks and pantries and have it hosted on the Palm Beach County server.

Objective 4.3 Availability

Policy 4.3-a: The Community Services Department, with advice from the Citizens Advisory Committee on Health & Human Services (CAC/HHS), will strategically allocate funding through the Financially Assisted Agency Program (FAA).

Policy 4.3-b: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program in acknowledging and assisting food insecure individuals in Palm Beach County by providing information and resources identified through data and zip code information.

Policy 4.3-c: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program, which will work side by side with residents,

community leaders and other stakeholders, developing initiatives to help reduce hunger in our communities.

Objective 4.4 Accountability

Policy 4.4-a: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program in their completion of annual goals and targets that align with the Palm Beach County Hunger Relief Plan. These targets are used to measure progress year over year in serving food insecure individuals and families as well as to avoid duplication of effort and resources among providers. Assessment of need and service gaps and the delineation of roles and responsibilities among providers who serve food insecure individuals and families in Palm Beach County will be done on an ongoing basis.

Objective 4.5 Coordination

Policy 4.5-a: The Community Services Department will support the United Way of Palm Beach County Hunger Relief Program which will convene all hunger relief stakeholders through various workgroups to address the goals of the Hunger Relief Plan for the best outcomes. Guided by the Hunger Relief Advisory Council, five (5) Work Groups (Senior Hunger, Childhood Hunger, The Glades, Infrastructure, and SNAP Outreach/Advocacy) consisting of a diverse group of community partners will communicate and collaborate to collectively combat hunger. Hunger Relief will share data and coordinate with the Hunger Relief Work Groups, community organizations, community leaders, stakeholders, and residents in their efforts to implement the Palm Beach County Hunger Relief Plan.

Policy 4.5-b: The Community Services Department will partner with the United Way of Palm Beach County Hunger Relief Program which, through their Childhood Hunger Work Group, strives to ensure that all Palm Beach County children have access to the nutritious food they need to build health bodies and strong minds. The Childhood Work Group focuses on the following three areas: Afterschool Meals, Summer BreakSpot and Family Weekend Backpacks

Policy 4.5-c: The Community Services Department will partner with the United Way of Palm Beach County Hunger Relief Program which, through their Senior Hunger Work Group, strives to ensure that all low-income older residents of Palm Beach County will have balanced and nutritious food. Specifically, that all eligible Palm Beach County senior citizens at risk of hunger will receive federal benefits and other life-saving hunger supports such as Supplemental Nutrition Assistance Program (SNAP), Home Delivered Meals (HDM), and Congregate Meals.

Policy 4.5-d: The Community Services Department will partner with the United Way of Palm Beach County Hunger Relief Program which, through their Infrastructure Work Group, strives to ensure that all Palm Beach County residents will be able to access healthy, affordable food in their community and that food banks, pantries, and other charitable agencies will partner to connect families to nutritious food and resources.

Policy 4.5-e: The Community Services Department will partner with the United Way of Palm Beach County Hunger Relief Program which, through their Glades Work Group, focuses on Special projects in the Glades area that address building capacity and

infrastructure, engaging residents, community partners, elected officials and other stakeholders. These community groups work closely together to develop and implement initiatives that provide access to affordable nutritious food, nutrition education, and business opportunities.

Policy 4.5-f: The Community Services Department will partner with the United Way of Palm Beach County Hunger Relief Program which, through their SNAP Outreach/Advocacy Workgroup, strives to ensure that the Palm Beach County Hunger Relief Task Force, Elected Officials and community members advocate for the strengthening of public policies at all levels of government to systematically fight hunger and reduce food hardship. The SNAP Outreach/Advocacy Workgroup will work to improve access to SNAP to benefit more residents of Palm Beach County.

GOAL 5 HEALTH AND WELLNESS

The GOAL for Palm Beach County is to promote and provide services that improve access to affordable integrated physical and behavioral health care.

This includes efforts to establish a person-centered recovery-oriented System of Care for Behavioral Health that is readily accessible and integrated. The system will provide a continuum of services from prevention to treatment, aftercare, throughout recovery, thereby promoting the health, safety, and quality of life for children, adults, and seniors.

Context, Key System Partnerships & County Role

Palm Beach County will support the initiatives and efforts consistent with goals and objectives mentioned within the Community Health Improvement Plan (CHIP), the Palm Beach County Behavioral Health Needs Assessment, the Healthy Start Service Delivery Plan, the Palm Beach County School District Strategic Plan, the Health Care District plans, the Palm Beach County Integrated HIV Prevention and Care Plan, and the Ending the HIV Epidemic Plan. The Community Health Improvement Plan is a long-term, systemic effort to address public health problems based on the results of a community health assessment and a community health improvement framework. Stakeholders assess, prioritize and develop plans to address the needs in the community. The plan currently focuses on behavioral health, access to care and services, and promoting health lifestyles.

The Community Service Department (CSD) through its Office of Behavioral Health and Substance Use Disorders serves as a collaborative hub for implementing the Palm Beach County Opioid Response Plan. Additionally, the Department's Behavioral Health, Substance Use and Co-Occurring Disorder Steering Committee is responsible for measuring progress on and updating the Opioid Response Plan.

The Community Services Department through its HIV/AIDS Programs, support an HIV coordinated service network that provides medical and support services to people with HIV. Additionally, the HIV CARE Council is responsible for planning, assessment, and resource allocation necessary to achieve the goals & objectives of the HIV Integrated Prevention & Care Plan.

The Backbone Organization(s) associated with this Goal is/are: Palm Beach County Community Services Department, Southeast Florida Behavioral Health Network, Florida Department of

Health, Health Care District of Palm Beach County, and BeWellPBC (a collective impact initiative coordinated by community, systems and sectors across Palm Beach County).

Funding these services for youths allows community providers to receive matched funding three times the amount funded by the County.

Behavioral Health Core Services

Objective 5.1.1 Quality of Services

Policy 5.1.1-a: Palm Beach County will collaborate with agencies who survey health status, plan and provide services, and monitor systems of care, in order to improve service delivery and health outcomes for recipients of County services.

Policy 5.1.1-b: Palm Beach County Community Services Department will collaborate with other behavioral health funders to achieve uniformity and standardization of administrative contracting and community-based outcomes including, but not limited to, integrating Recovery Capital Indexing into care provision.

Policy 5.1.1-c: Palm Beach County will support the integration of behavioral health by focusing on neutral care coordination across all levels of services, treatment modalities and stages in the system of care.

Policy 5.1.1-d: The Community Services Department will assist with analyzing data from the Community Health Assessment, the Community Health Improvement Plan, the Palm Beach County Behavioral Health Needs Assessment and other health and wellness assessments such as Recovery Capital Indexing, to identify and support funding strategies to close gaps within the system of care, which promotes a person-centered recovery-oriented system of care.

Objective 5.2.1 Accessibility

Policy 5.2.1-a: The Community Service Department will collaborate with the Health Care District, Southeast Florida Behavioral Health Network, and other organizations, to ensure that Palm Beach County residents have access to medical and behavioral health services that are person-centered and recovery-oriented, and to reduce barriers for vulnerable populations including youth, adults and persons with disabilities to access medical and behavioral health services that are person-centered and recovery-oriented. This should include trauma sensitive practices and building resiliency; education, awareness and de-stigmatization; and prevention services, particularly with youth and families.

Policy 5.2.1-b: The Citizens Advisory Committee on Health & Human Services (CAC/HHS) along with the Community Services Department will strategically allocate resources through the Financially Assisted Agency Program (FAA).

Objective 5.3.1 Availability

Policy 5.3.1-a: Palm Beach County will participate in funding core behavioral health prevention and treatment and recovery services to assure the health, safety and quality of life of its residents.

Policy 5.3.1-b: Palm Beach County will collaborate with other behavioral health funders to periodically assess the availability of core behavioral health treatment and recovery services for all residents.

Policy 5.3.1-c: The Community Services Department will make recommendations about funding for behavioral health services and substance use disorders, prevention, treatment and recovery on an annual basis to the Board of County Commissioners.

Policy 5.3.1-d: Palm Beach County will work with community partners to reduce racial/ethnic or other discriminatory disparities in health and wellness outcomes and access to services across the continuum and within the system of care.

Objective 5.4.1 Accountability

Policy 5.4.1-a: The assessment of core behavioral health treatment and recovery services as defined by the Substance Abuse and Mental Health Services Administration of the U.S. Department of Health & Human Services will be reviewed by the Palm Beach County Community Services Department and the Citizens Advisory Committee on Health and Human Services on a periodic basis.

Policy 5.4.1-b: Palm Beach County will work with funded providers of services in the system of care to ensure that all programs and services meet expected outcomes for service delivery.

Policy 5.4.1-c: The Community Services Department, in collaboration with the County's Office of Behavioral Health and Substance Use Disorder, will also report annually to the Board of County Commissioners on the progress of promoting best practices and innovative strategies which includes programming aimed at reducing the following: alcohol and drug-related deaths and overdoses, crime related to substance use and mental health, drug-related infectious diseases and medical complications, alcohol and drug (inclusive of prescriptions) misuse, suicide, and mental health emergencies.

Objective 5.5.1 Coordination

Policy 5.5.1-a: Palm Beach County will identify its role and responsibility and initiate modifications as necessary to ensure implementation of a comprehensive, integrated, coordinated, client-centered, and trauma-informed system of care along a continuum from prevention through recovery while working collaboratively with community partners to ensure services are well-coordinated to meet the needs of Palm Beach County residents.

Policy 5.5.1-b: The Citizens Advisory Committee on Health and Human Services and the Community Services Department will provide a forum on a semiannual basis for review of behavioral health systems of care issues.

Policy 5.5.1-c: Palm Beach County will collaborate with Palm Beach County Health Department, the Health Care District of Palm Beach County, Southeast Florida Behavioral Health Network, Children's Services Council of Palm Beach County, BeWellPBC (a collective impact initiative coordinated by community systems and sectors across Palm Beach County), and other community organizations to maximize the health

and wellness service offerings for Palm Beach County residents to ensure they can achieve positive health and wellness outcomes.

Policy 5.5.1-d: Palm Beach County, in coordination with health and wellness focused foundations, will help to prioritize and ensure that gaps within the system of care are addressed with progressive initiatives to meet the needs of the community.

Physical Health Core Services

Objective 5.1.2 Quality of Services

Policy 5.1.2-a: Palm Beach County will collaborate with agencies who survey health status, plan and provide services, and monitor systems of care, in order to improve service delivery and health outcomes for recipients of County Services.

Policy 5.1.2-b: Palm Beach County will support the integration of physical health services by focusing on neutral care coordination across treatment stages and modalities in the person-centered recovery-oriented system of care.

Policy 5.1.2-c: The Palm Beach County Ryan White program will provide navigation services to assist people with HIV/AIDS to identify and apply for health insurance or other health care cost-sharing programs.

Objective 5.2.2 Accessibility

Policy 5.2.2-a: The Division of Senior Services and Veteran Services will provide technical assistance to veterans with regard to applying for medical benefits.

Policy 5.2.2-b: Palm Beach County, through the Ryan White Program, will collaborate with the Florida Department of Health to provide Early Intervention Services in community-based settings that includes targeted HIV testing, referral services to improve HIV care and treatment at key points of entry, linkage to HIV core medical and support services.

Policy 5.2.2-c: The Ending the HIV Epidemic Program will implement a Data to Care strategy to identify people with HIV who are not receiving care and treatments, and rapidly navigate and engage the person into needed services.

Policy 5.2.2-d: The Minority AIDS Initiative will provide medical and related support services to improve access to HIV care and reduce disparities in health outcomes for racial and ethnic minority populations disproportionately affected by HIV.

Objective 5.3.2 Availability

Policy 5.3.2-a: The Health Care District will collaborate with other community-partners in providing health services including medical, dental, vision, hearing, and developmental assessment and therapies. Palm Beach County will refer vulnerable individuals and families to the Health Care District for these services.

Policy 5.3.2-b: Palm Beach County will support programs, provide services and collaborate with other organizations with respect to the prevention and/or intervention of identified population-based health and safety issues.

Policy 5.3.2-c: Palm Beach County will promote and provide routine opt-out HIV testing in health care and correctional settings. Such efforts will be consistent with Center for Disease Control (CDC) guidelines and recommendations

Policy 5.3.2-d: Palm Beach County will work with Children's Services Council of Palm Beach County to ensure that maternal child health and early childhood development services are available for the residents of Palm Beach County.

Objective 5.4.2 Accountability

Policy 5.4.2-a: The County will administer grant compliance with HIV/AIDS programs in the provision of health and support services.

Policy 5.4.2-b: The Ending the HIV Epidemic Program will establish Rapid Entry to Care sites that provide HIV care and treatment within 72 hours of diagnosis or referral.

Policy 5.4.2-c: The HIV/AIDS Programs will monitor, evaluate, and report on annual HIV Care Continuum data for Palm Beach County.

Policy 5.4.2-d: The Community Services Department will establish a Syringe Services Program to prevent the spread of infectious diseases and will offer supportive services to provide a bridge to treatment.

Policy 5.4.2-e: Palm Beach County will work in partnership with community partners throughout the person-centered recovery-oriented system of care to ensure health and wellness services are well coordinated and meet the needs of Palm Beach County residents.

Objective 5.5.2 Coordination

Policy 5.5.2-a: The Community Services Department will coordinate with the Palm Beach County Department of Health, the Health Care District of Palm Beach County, and Federally Qualified Health Centers (FQHCs) to ensure medical and pharmaceutical services are available for its clients.

Policy 5.5.2-b: Palm Beach County Community Services Department will coordinate the County's participation in a comprehensive integrated person-centered recovery-oriented system of care.

Policy 5.5.2-c: The HIV/AIDS Programs will coordinate with governmental and community-based partners to provide a comprehensive system of HIV medical care, essential support services, and medications for low-income people with HIV who are uninsured and underinsured.

Policy 5.5.2-d: The HIV/AIDS Programs will reduce stigma regarding HIV through the promotion of the U=U concept, which states that people with HIV who are receiving

treatment and who maintain an undetectable viral load cannot sexually transmit HIV to others.

Policy 5.5.2-e: The Housing Opportunities for Persons with HIV/AIDS (HOPWA) Program will provide housing assistance and related support services for low-income people with HIV/AIDS and their families and/or household members.

Policy 5.5.2-f: Palm Beach County will collaborate with the State of Florida Health Department, the Health Care District of Palm Beach County, Southeast Florida Behavioral Health Network, Children's Services Council of Palm Beach County, Federally Qualified Health Centers (FQHCs), and other community organizations to maximize health and wellness service offerings and ensure Palm Beach County residents can achieve positive health and wellness outcomes.

GOAL 6 EDUCATION

The GOAL for Palm Beach County is to work with an equity-embedded school system and community entities to enhance education through coalitions, programs, or services that assist all learners to develop their academic and life skills, find jobs, and achieve their highest potential in a global economy.

The Education domain includes primary school (kindergarten to high school graduation), post-secondary education (college and technical/vocational programs) and adult education. For policies related to early childhood education, see the Child Care Domain.

Context, Key System Partnerships & County Role

Palm Beach County will work with community entities such as the School District, Children's Services Council, Youth Services Department, Palm Beach State College and other community organizations to enhance education through coalitions, programs, or services and assist individuals to increase their skills and find jobs. Such efforts will be consistent with the goals and objectives delineated in the Palm Beach County School District Strategic Plan, the Birth to 22 United for Brighter Futures Youth Master Plan, and other planning efforts.

The Backbone Organization(s) associated with this Goal is/are: Palm Beach County School District and Palm Beach State College, both of which are supported by the Birth to 22 Alliance

Objective 6.1 Quality of Services

Policy 6.1-a: The Palm Beach County School District will provide free and appropriate public education through a positive and supportive school climate and effective and relevant instruction to meet the educational needs of all students.

Policy 6.1-b: Birth to 22 will work with providers to promote enhancements to educational services and ensure that families with school-age youth have the health and human services supports needed to maintain a quality education.

Policy 6.1-c: Palm Beach County, through the Youth Services Department, will enhance educational opportunities by providing family supports and promoting a trauma-informed environment.

Policy 6.1-d: Palm Beach County, through its Youth Services Department, will support out-of-school-time activities to enhance learning and educational opportunities.

Policy 6.1-e: The Palm Beach County School District, in collaboration with various community partners, will assess, implement, and evaluate evidence-based practices for behavioral health, trauma-informed care, alternatives to arrest, sentencing, and suspension, and other initiatives to maintain quality educational opportunities.

Objective 6.2 Accessibility

Policy 6.2-a: The Palm Beach County School District will expand strategies to promote access to educational opportunities for students and families.

Policy 6.2-b: The Palm Beach County School District and Palm Beach State College, through their Adult and Career Technical Education Programs, will ensure adults have access to educational opportunities within their community.

Policy 6.2-c: Birth to 22 and Palm Beach State College will implement initiatives to promote access to post-secondary education and completion.

Policy 6.2-d: Palm Beach County, through its Community Action Program, will offer support for General Education Diploma (GED) programs.

Policy 6.2-e: Birth to 22 will work with providers to enhance accessibility to educational services for disconnected youth.

Policy 6.2-f: Palm Beach County, through Palm Tran, will provide transportation supports for vulnerable families to access education programs.

Objective 6.3 Availability

Policy 6.3-a: The Palm Beach County School District will implement strategies to support School Choice (i.e. Career and Technical, Charter, Controlled Open Enrollment, Home Education, IB) options for students and adults.

Policy 6.3-b: Palm Beach County, through its Youth Services Department in collaboration with other entities, will promote availability of educational opportunities for students needing additional supports to be successful.

Objective 6.4 Accountability

Policy 6.4-a: Palm Beach County, through its Youth Services Department and the Community Services Department, in collaboration with the Palm Beach County School District, Children's Services Council, and Palm Beach State College, will provide periodic updates to the Board of County Commissioners, the Birth to 22 Steering Committees, the Palm Beach County School Board, and the Citizens Advisory Committee on Health and Human Services to share progress towards achieving the goals outlined in their respective plans.

Objective 6.5 Coordination

Policy 6.5-a: Palm Beach County through the Business Development Board of Palm Beach County, in collaboration with the Palm Beach County School District, CareerSource Palm Beach County, local universities, and other entities, will work to align educational curricula with current and future workforce opportunities.

Policy 6.5-b: The Palm Beach County School District will collaborate with the Health Care District of Palm Beach County and various community providers to address students' health issues within the school setting to support their ability to learn.

Policy 6.5-c: Birth to 22 and the Palm Beach County School District will collaborate with various community partners to assess, identify, and provide tutoring and mentoring to promote student learning and academic achievement.

Policy 6.5-d: The Hunger Relief Steering Committee, in collaboration with the Palm Beach County School District and community partners, will provide for students' nutritional needs within and outside of school settings in order to promote learning and academic achievement.

Policy 6.5-e: Palm Beach County, through the Community Services Department Community Action and Human Services Division, will provide support services (i.e. Housing, Utility Assistance, Internet services, etc.) to vulnerable students and their families to ensure access to in-person and online educational opportunities.

Policy 6.5-f: Palm Beach County, through the Youth Services Department in conjunction with Birth to 22 and the Palm Beach County School District, will assess, identify, and reconnect disconnected youth to school settings in order to promote learning and academic achievement.

Policy 6.5-g: Palm Beach County, through the Palm Beach County Library System, will collaborate with the Palm Beach County School District to enhance opportunities for learning outside of the school setting.

GOAL 7 SAFETY AND JUSTICE

The GOAL for Palm Beach County is to promote, protect, maintain and improve the safety of, and justice for, its residents and visitors.

Context, Key System Partnerships & County Role

Palm Beach County, through its Criminal Justice Commission (CJC), Public Safety Department, and Youth Services Department, collaborates with the Florida Department of Children and Families (DCF), Florida Department of Juvenile Justice (DJJ), and other agencies to develop and implement initiatives that improve safety and promote justice for children, youth and adults in Palm Beach County. Such efforts are consistent with the goals and objectives delineated in Public Safety's Justice Services Initiatives, Birth to 22 United for Brighter Futures Youth Master Plan, Community Alliance of Palm Beach County initiatives and Department of Juvenile Justice's (Circuit 15) Strategic Plan.

Examples of Safety and Justice programs that overlap with health and human services are: reentry programs, victim services, adult protective services, youth empowerment centers, child welfare initiatives, afterschool educational and recreational programs and activities, family violence intervention programs, restorative justice initiatives, and programs providing alternatives to arrest or sentencing.

The Backbone Organization(s) associated with this Goal is/are: Palm Beach County Criminal Justice Commission, Florida Department of Children and Families, Palm Beach County Youth Services Department, Palm Beach County Public Safety Department, and Florida Department of Juvenile Justice.

Objective 7.1 Quality of Services

Policy 7.1-a: Palm Beach County, through the Criminal Justice Commission, will work with the courts and law enforcement entities across the county to collect and analyze data and make recommendations for alternative programming and best practices to improve public safety and quality of life for Palm Beach County residents.

Policy 7.1-b: Palm Beach County will support the efforts put forth by the State of Florida Department of Children and Families to prevent child abuse and protect vulnerable adults from abuse, neglect, and exploitation.

Policy 7.1-c: Palm Beach County will support the efforts of the Community Alliance of Palm Beach County to maintain and update the community's Child Abuse Prevention Plan. The Community Alliance of Palm Beach County will gather stakeholders together to analyze data and make recommendations to improve the safety and welfare of children throughout Palm Beach County.

Policy 7.1-d: Palm Beach County, through the Criminal Justice Commission, the Youth Services Department, and the Public Safety Department, will assess, implement, and evaluate evidence-based practices for criminal justice reform, trauma-informed care, and other public safety initiatives.

Objective 7.2 Accessibility

Policy 7.2-a: Palm Beach County, through the Criminal Justice Commission, the Youth Services Department, and the Public Safety Department – Justice Services, will evaluate and advocate for programs and services that enable those affected by reform initiatives to maintain or improve their health status and reduce safety risks.

Policy 7.2-b: Palm Beach County, through the Criminal Justice Commission, the Youth Services Department, the Public Safety Department, and partnering agencies will ensure that the residents of Palm Beach County have access to programs and services that promote safety and justice.

Objective 7.3 Availability

Policy 7.3-a: Palm Beach County, through its Criminal Justice Commission, the Youth Services Department, and the Public Safety Department will strategically allocate funding and leverage local, state and federal resources to support the safety and justice initiatives in Palm Beach County.

Policy 7.3-b: Palm Beach County, through its Criminal Justice Commission, the Youth Services Department, and the Public Safety Department will strategically allocate funding to promote and maintain safety and justice initiatives for vulnerable populations.

Objective 7.4 Accountability

Policy 7.4-a: Palm Beach County, through its Criminal Justice Commission, the Youth Services Department, and the Public Safety Department will provide periodic updates to the Board of County Commissioners, the Birth to 22 Steering Committee, the Juvenile Justice Advisory Board, and the Citizens Advisory Committee on Health and Human Services to share progress towards achieving the goals outlined in their respective plans.

Objective 7.5 Coordination

Policy 7.5-a: Palm Beach County, through its Criminal Justice Commission, the Youth Services Department, and the Public Safety Department – Justice Services, will coordinate with nonprofit organizations, foundations, faith-based entities, law enforcement, and other governmental entities to promote, implement, and evaluate vulnerable populations.

GOAL 8 CHILD CARE

The GOAL for Palm Beach County is to improve the accessibility of high quality early childhood education and after school care that promotes developmentally appropriate practices leading to children being ready to start and succeed in kindergarten and beyond.

Context, Key System Partnerships & County Role

Palm Beach County will support initiatives for early childhood education (child care) in collaboration with the Early Learning Coalition of Palm Beach County (ELC), the Children's Services Council of Palm Beach County (CSC) and Palm Beach County's Youth Services Department that champion the funding and management of a local early childhood care and education system of services that supports the community's most vulnerable children. Such efforts will be consistent with the goals and objectives delineated in the Birth to 22 United for Brighter Futures Youth Master Plan. The Community Services Department will serve as a collaborative partner as needed.

The Backbone Organization(s) associated with this Goal is/are: Children's Services Council, Early Learning Coalition, and Prime Time Palm Beach County. These organizations support the management of a local system of services that supports the community's most vulnerable children.

Objective 8.1 Quality of Services

Policy 8.1-a: Palm Beach County, through the Youth Services Department, will collaborate with the Early Learning Coalition and Children's Services Council to research and evaluate the delivery of quality child care services in the community.

Policy 8.1-b: Palm Beach County, through the Youth Services Department, will work with the Children’s Services Council and the Early Learning Coalition to evaluate and increase the capacity of quality child care programs through supports such as scholarships and incentives for professional development of caregivers to maintain high quality services.

Objective 8.2 Accessibility

Policy 8.2-a: Palm Beach County, through the Youth Services Department, will continue to support the Early Learning Coalition in creating a centralized waitlist to create a fair, efficient, and effective method for the most vulnerable families to access services.

Policy 8.2-b: Palm Beach County will strategically allocate resources through the Youth Services Department.

Objective 8.3 Availability

Policy 8.3-a: Palm Beach County, through the Youth Services Department, will work with the Children’s Services Council and Early Learning Coalition to determine child care needs in each zip code in Palm Beach County and assess the areas of highest need and what the child care availability is in those areas.

Objective 8.4 Accountability

Policy 8.4-a: Palm Beach County, through the Youth Services Department, will collaborate with the Children’s Services Council and the Early Learning Coalition to measure quality child care environments through the Strong Minds Network and Classroom Assessment Scoring System (CLASS).

Policy 8.4-b: Palm Beach County, through the Youth Services Department, will collaborate with early care and educational partners to identify and utilize an accurate measure of School Readiness. This will allow Youth Services Department to assess the effectiveness of the early childhood care and educational system and child care providers.

Objective 8.5 Coordination

Policy 8.5-a: Palm Beach County, through the Youth Services Department, will collaborate with the Early Learning Coalition to help individuals requesting assistance with locating child care and provide them with information, consumer education, and community resources.

Policy 8.5-b: Palm Beach County, through the Youth Services Department, will support the Early Learning Coalition in the coordinated blending of funding sources for early care and education, and out-of-school programming (afterschool and summer camps).

Policy 8.5-c: Palm Beach County, through the Youth Services Department, will support and collaborate with Prime Time Palm Beach County in the fostering of high quality, out-of-school-time programs, which provide opportunities for children and youth to succeed while promoting awareness of Adverse Childhood Experiences (ACEs).

IV. IMPLEMENTATION

Implementation of the Health and Human Services Element is the responsibility of the Palm Beach County Community Services Department. Implementation will be consistent with the directives from the Board of County Commissioners and County Administration, which will include consideration of recommendations from the Citizens Advisory Committee on Health and Human Services.

Evaluate Health and Human Service Progress (Citizens Advisory Committee on Health and Human Services)

The Citizens Advisory Committee on Health and Human Services shall report progress and implementation of the Health and Human Services Element to the Board of County Commissioners on an annual basis.

Evaluate Health and Human Service Progress (Community Services Department)

The Community Services Department shall report progress and implementation of the Health and Human Services element to the Department of Planning, Zoning and Building or other applicable parties as required by the Palm Beach County Comprehensive Plan.

V. REFERENCES AND SUPPORT DOCUMENTS

A. Palm Beach County Community Services Department

Vision

A community where all residents of Palm Beach County have the resources and opportunities to achieve their full potential.

Mission

To promote independence and enhance the quality of life in Palm Beach County by providing effective and essential services to residents in need.

Programs

B. Palm Beach County Opportunity Ecosystem Diagram

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