Palm Beach County: Strategic Planning and Performance Management



Moving from Outstanding to Excellent!



SUBSTANCE USE AND BEHAVIOR DISORDERS CROSS-DEPARTMENTAL TEAM

STRATEGIC PRIORITY: SUBSTANCE USE AND BEHAVIOR DISORDERS

"Addressing substance use and behavior disorders by providing evidence-based prevention, medication-assisted treatment, and recovery support services."

John Hulick, Joanna Reid, Jill Singer Community Services

Regenia Herring Criminal Justice Commission

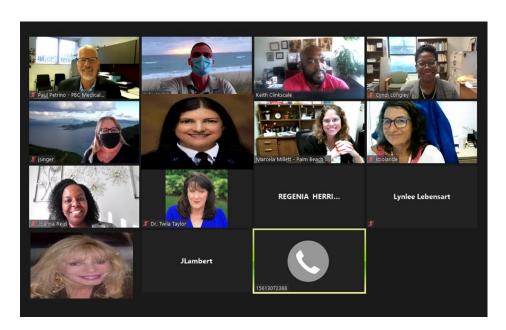
Twila Taylor Youth Services

Marcy Weiss Risk Management

Kathy Bolander, Jackie Lambert Parks & Recreation

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Cross Departmental Team



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Revitalization

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Office of Financial
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Primary Sources of the County Budget Allocated to Substance Use and Behavior Disorders

Over \$8.4M have been appropriated for behavioral health and substance use disorders in the past two fiscal years.

FY20:

- Financially Assisted Agencies (FAA) = \$5,732,391*
- **Opioid Response Plan** = \$2,618,751**
- TOTAL = \$8,351,142

FY21:

- Financially Assisted Agencies = \$5,806,415
- **Opioid Response Plan** = \$2,623,516**
- TOTAL = \$8,430,032

















County FAA Funding for Behavioral Health

FY17 \$5,481,408 FY18 \$5,773,991 FY19 \$5,732,391*

* FY19 and FY20 were under the same contract cycle. New contract cycle commenced FY21.

** The Opioid Response Plan now encompasses other substances along with opioids.

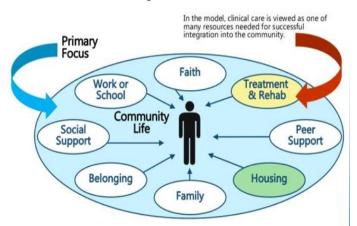


Mission: "Addressing substance use and behavior disorders by providing evidence-based prevention, medication-assisted treatment, and recovery support services."

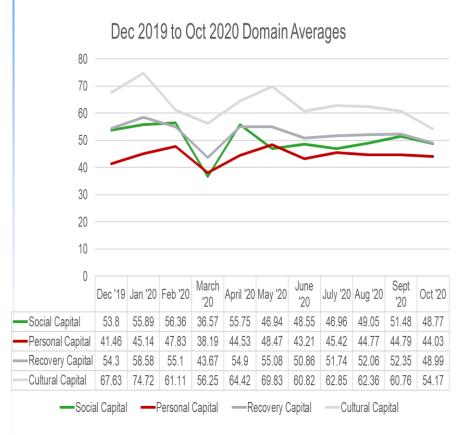
- Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that is integrated with the County Addiction Stabilization Facility
- Goal 2: Promoting best practices and innovative strategies and programming to reduce:
 - · drug-related deaths and overdoses
 - crime related to substance use and behavior disorders
 - drug-related infectious diseases and medical complications
- Goal 3: Promoting responsible prescription use of opioid pain relievers
- Goal 4: Promoting effective substance use and mental health prevention/education programs, sound public policy and commitment to quality, evidencebased addiction and mental health services



Treating the Whole Person



Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that is integrated with the County Addiction Stabilization Facility



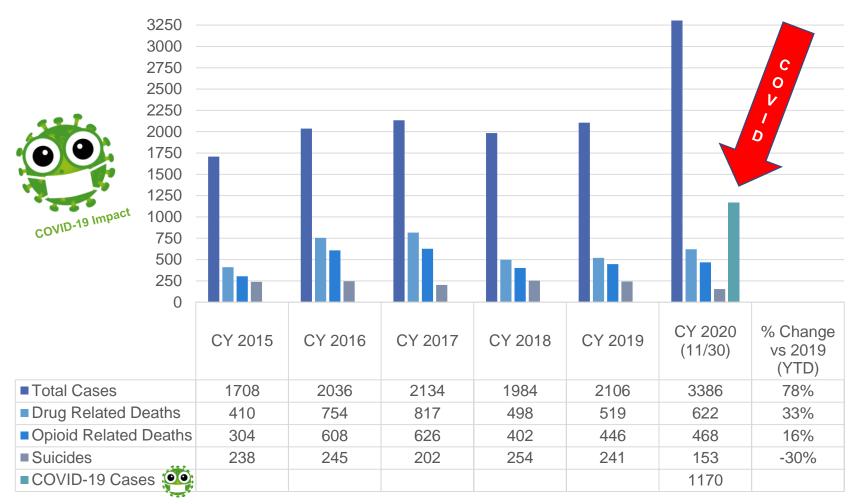
Data Source: D. Whitesock, Founder, Commonly Well and Facilitator for Deployment of the RCI® for PBC



Examples of Recovery-Oriented Activities

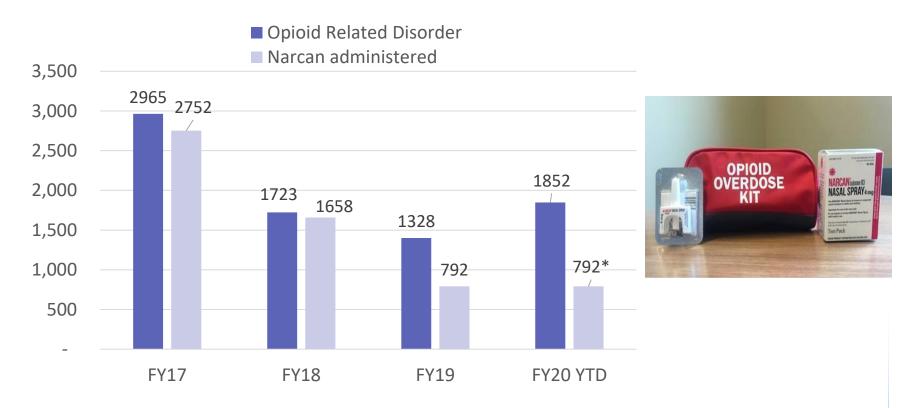
	Prevention	Intervention	Treatment	Post-Treatment
	 Early screening 	 Screening 	 Menu of treatment 	 Continuing
	before onset	 Early intervention 	services	care
Examples	 Collaborate with 	 Pre-treatment 	 Recovery support 	 Recovery support
	other systems,	 Recovery 	services	services
Possyony	e.g., Child welfare,	support	 Alternative services 	 Check-ups
Recovery-	VA.	services	and therapies	 Self-monitoring
Oriented	 Stigma 	 Outreach 	 Prevention for 	
Activities	reduction	services	families and siblings	
	activities		of individuals in	
	 Refer to 		treatment	
	intervention			
	treatment			
	services			





Data Source: PBC Medical Examiner's Office

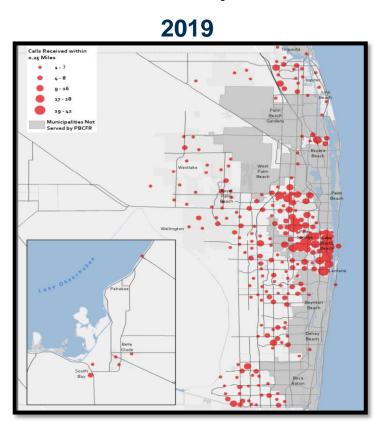
Number of overdoses and naloxone deployments

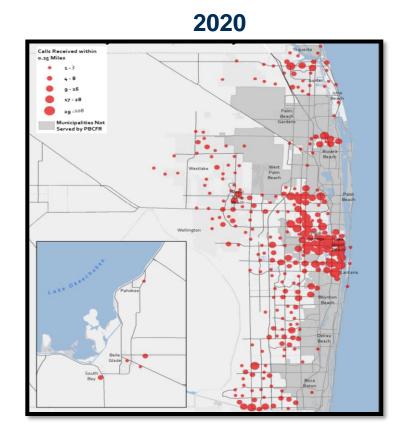


Data Source: PBC Fire Rescue

NOTE: EMS Protocols were changed in November 2018 resulting in less usage of Narcan by EMS. * FY20 and FY19 data are coincidentally the same (not an error). In FY20, there were a total of 1116 Narcan deployments, of which 792 were solely for opioid-related overdoses.

Opioid-related 911 Calls by Location





Heat maps assist in determining where mitigating efforts and programming should be focused. This particular example illustrates the use of opioids, but these maps are used for all types of substance use disorders to assist in pinpointing intervention needs.



- Implementing Syringe Access Program under the County Ordinance for the Infectious Disease Elimination Act and utilizing as a bridge to treatment, recovery support and other social services for Intravenous Drug Users (IDUs)
- Received responses to FY 2019 FAA's Notice of Funding Opportunity (NOFO) and are working with SEFBHN as the lead entity
- Opened two (2) Recovery Community
 Organizations and two (2) Recovery Community
 Centers
- Continuing to monitor monthly, quarterly, and annual metrics for program success
- On-going tracking of clients served by the County's Ryan White Program (3,744 clients in calendar year 2019)





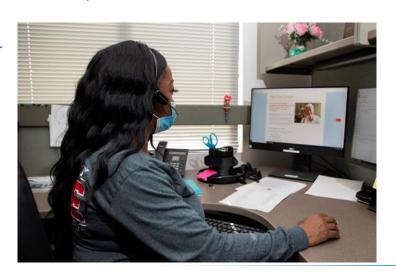
PBC Fire Rescue Mobile Integrated Health Addiction Program

Vision: To save lives and help connect patients to ethical Medically Assisted Treatment providers, risk reduction programs, along with mental health and substance/alcohol use disorder education and resources.

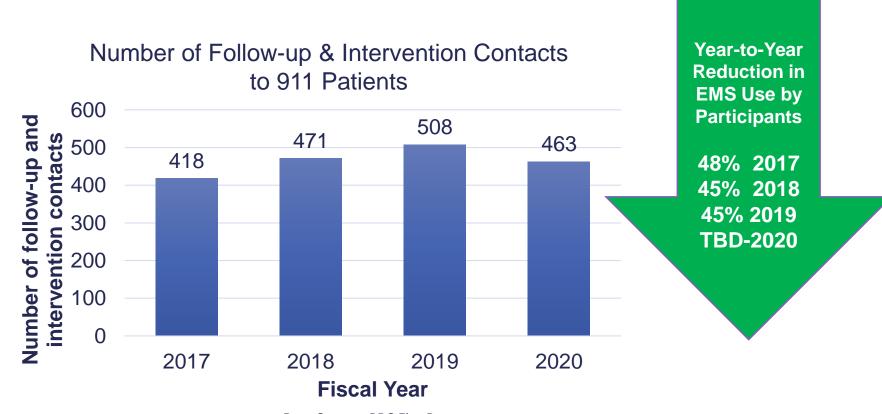
> Data over the past 3.5 years of this program consistently shows a 75-78% rate of acceptance of the provision of resources via the telehealth contact with the patient.



The multidisciplinary MIH team manages the Addiction Program, and is staffed by PBCFR Community Paramedics and Clinical Social Workers.



Fire Rescue Addiction Telehealth Program Outcomes



PBC Fire Rescue & JFK North Addiction **Stabilization Unit**

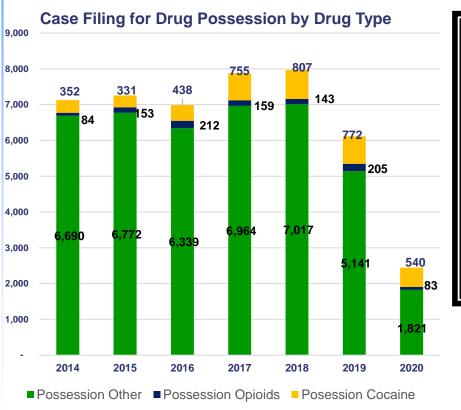
Goal: To ensure patients get to specialized emergency care for their substance/alcohol use disorder, and are able to connect to Medication Assisted Treatment if they are open to it.

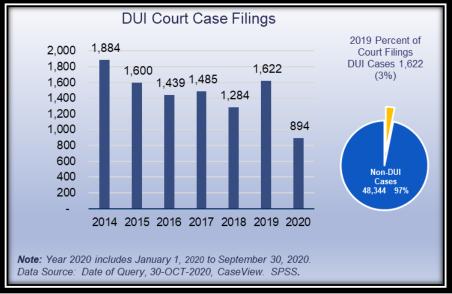
Patients presenting without insurance are able to be immediately transitioned to the Health Care District for enrollment in their addiction, medical, mental health, and/or dental programs.





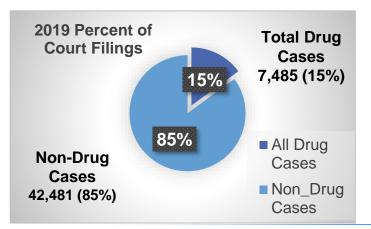
Crimes related to substance use and behavior disorders





Note: "Possession Other" includes marijuana, amphetamines, synthetic narcotics, hallucinogens, barbiturates, and others. Year 2020 includes January 1, 2020 to September 30, 2020.

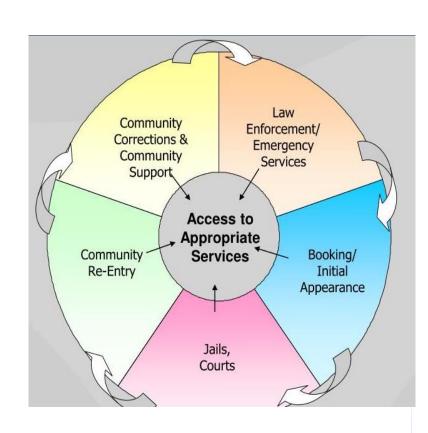
Note: All drug cases here include sales, trafficking, etc. for a total greater than just possession cases of 6,118 depicted in the adjacent chart.



Behavioral Health Intersecting with the Criminal Justice System

STRATEGIES:

- Advance the Cross-Systems Mapping:
 - Assist in transforming fragmented systems
 - Identify gaps and resources
 - · Implement priority areas, and
 - Identify where to begin or coordinate existing interventions
- Develop a Cross-Systems Action Plan around top priorities.
- Implement promising alternative programs, such as PalmFUSE, as successful options.



Behavioral Health Intersecting with the Criminal Justice System

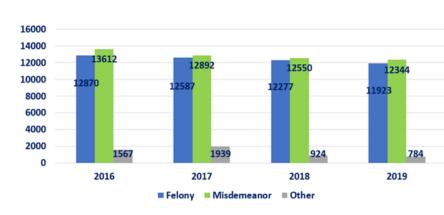
PalmFUSE Pilot (example)



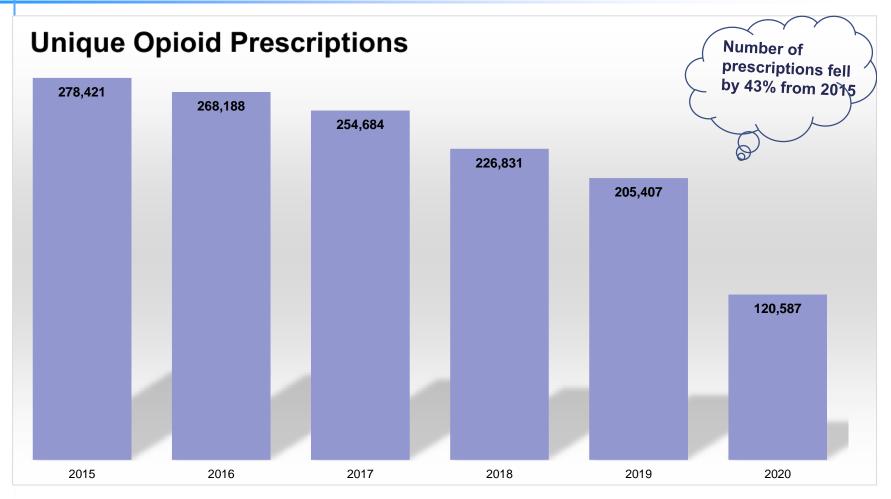
Bookings		Total Jail Bed Days		
	Pre- FUSE	Post- FUSE	Pre- FUSE	Post- FUSE
	64	0	702	0

Pretrial Jail Admissions (Bookings) by Felony and Misdemeanor

Total Admissions by Calendar Month and Year



Goal 3: Promoting responsible prescription use of opioid pain relievers



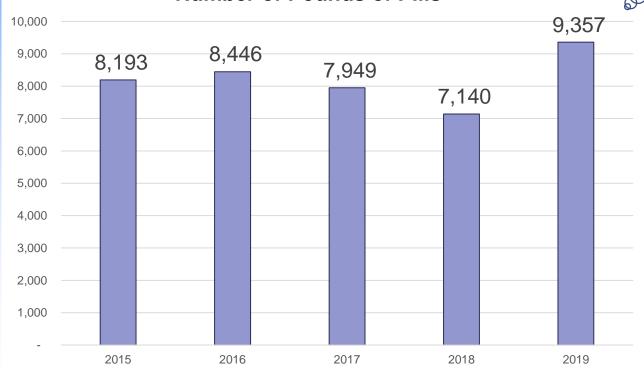
Data Source: Florida Department of Health, Bureau of Community Health Assessment, Division of Public Health Statistics and Performance Management (Opioid Use Dashboard – Palm Beach County) (2020)

Goal 3: Promoting responsible prescription use of opioid pain relievers

Amount of prescription drugs disposed through County pill drop program

32% increase FY 18 to FY 19

Number of Pounds of Pills



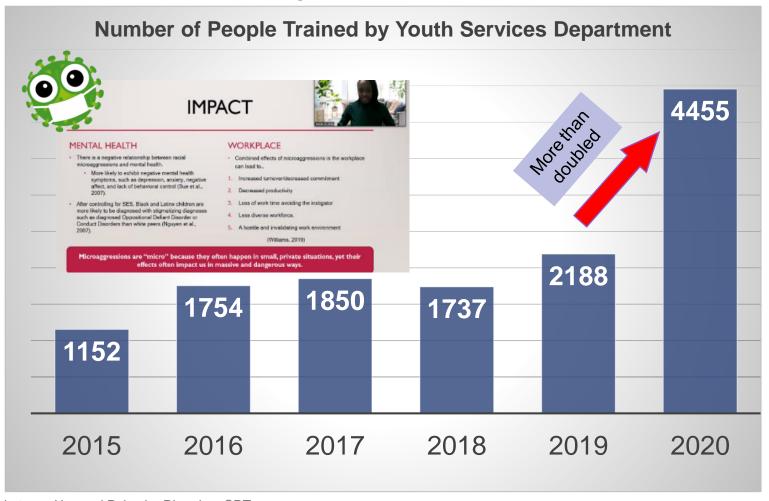
Data Source: PBC Sheriff's Office





Goal 4: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

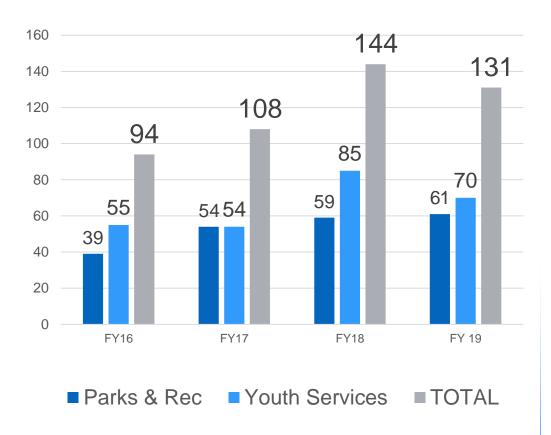
Impact of Education and Training per Fiscal Year







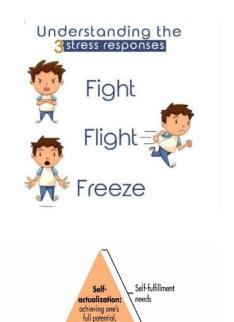
Outreach Classes Related to Substance Use and Mental Health



Data Sources: YSD and Parks and Recreation







including creative

activities

Esteem needs: restige and feeling of accomplishment

Belongingness and love needs:

intimate relationships, friends

Safety needs: security, safety

Physiological needs:

food, water, warmth, rest

Psychological

Basic

Data Source: YSD

COVID Impact and Innovations by Youth Services, Parks & Recreation and the Employee Assistance Program





 442 virtual recreational activities, videos and creative check-in e-mails





Mindfulness Meditation Workshop

Development of 137 nature center virtual recreation, meditation, yoga, exercise, and educational videos



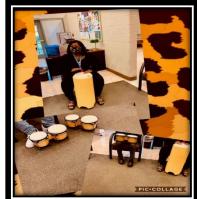


Creating meaning out of chaos

Creating a positive state of mind and safe outlets to process social unrest and racial injustice

Juneteenth, Drum Circles, and Black Heroes









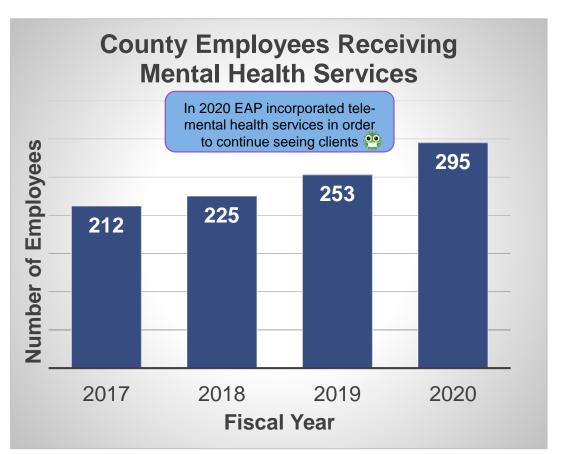
Listening to
the
community's
concerns
and
addressing
social unrest
as it impacts
mental
health and
equity.





Creating meaning out of chaos

COVID Impact and Innovations Continued



59% from increase in new clients...we're here for you!



County EAP Comparison in relation to COVID-19 (2019 vs. 2020)

3/2019 to 10/2019 → 41 new clients
3/2020 to 10/2020 → 65 new clients



Next Steps

- Implement neutral care coordination
- Ensure coordination of efforts across organizations
- Better utilize data to identify where to target services
- Continue to identify roles and responsibilities of each department
- Work to build better data on costs, drug usage other than opioids, and infectious diseases
- Evaluate effectiveness of: Interventions, Education, and Prevention Activities



- Continue to broaden the reach of peer support services across the continuum
- Continue to support the PBC Healthcare District's efforts to have the ASF serve as the central point of intake/triage center for all overdose cases.
- Develop methods to leverage interdepartmental resources
- Broaden the scope of the team to adopt:
 - A trauma informed approach
 - Address impact of ACEs and community trauma
 - Build resiliency & overcome adversity

Questions and Answers





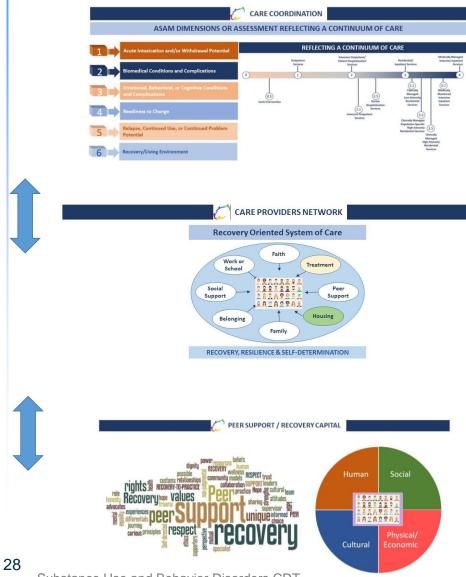
County Services and Programs Offered Related to Substance Use and Behavior Disorders

(This list is a sample and not comprehensive)

- Financially Assisted Agency funding
- Substance Use and Behavior Disorder Strategic Plan
 - Steering Committee
 - Increased treatment capacity resources
 - Countywide coordinated planning
- Fire Rescue Mobile Integrated Health Programs
- Fire Rescue Addiction Program (education and referrals)
- Education and prevention classes
- Family, residential, youth and marriage counseling
- Drug Court for juveniles and adults
- Ex-offender Reentry for juveniles and adults from prison and jail
- Family Violence Intervention Program
- Youth Empowerment Centers
- Summer Camps and Summer Food Service Program
- My Brother's Keeper
- Victim Services
- Parks for Rx Program
- County Employee Assistance Program
- Ryan White Program
- Homeless Resource Centers and wrap-around-services
- Outdoor activities in natural areas, sports, and culture
- Senior and Veteran services
- Palm FUSE







CARE COORDINATION

A non-conflicted, neutral body, "Care Management Organization," which delivers a comprehensive care coordination model of referral and care management services oriented toward individualized service plans unique to the individuals' needs and consideration of their choice. The CMO is a single-point of care coordination; incorporating best practice measures, considers the needs and strengths of the clients, achieves optimal outcomes, moves clients cost-effectively along a continuum of care, and emphasizes wellness, recovery, and self-sufficiency as the primary goals. The CMO is an accountable behavioral health system that also achieves the goal of quality care, accessibility of care, and cost effectiveness to best meet the overall needs of the clients through utilization and continued services reviews to ensure appropriate delivery and collaboration of healthcare services.

CARE PROVIDERS NETWORK

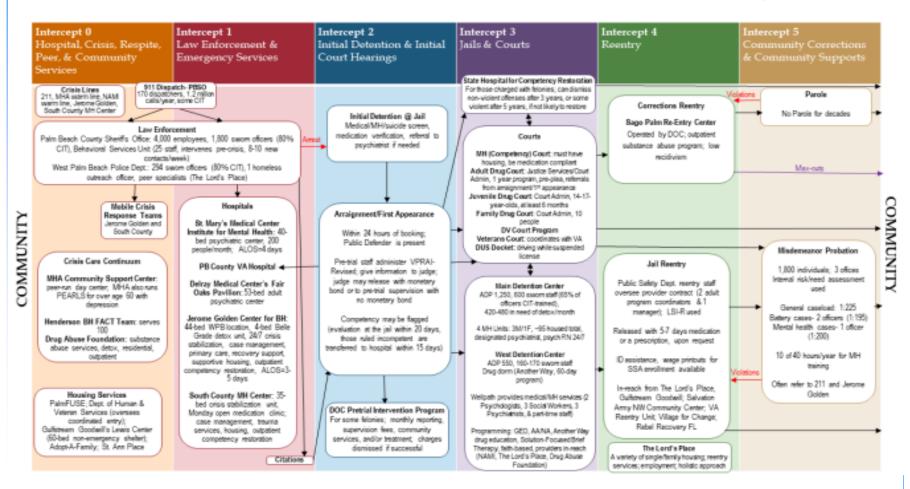
A Recovery-Oriented Systems of Care (ROSC) is a coordinated network of communitybased services and supports that is person-centered and builds on the strengths and resilience of individuals, families, and communities to achieve abstinence and improved health, wellness, and quality of life for those with or at risk of alcohol and drug problems. ROSC will require developing supports and services through a Care Providers Network (CPN) that will provide self-directed approaches which respect the role of personal choice and commitment in pursuit of health and wellness.

PEER SUPPORT / RECOVERY CAPITAL

Peer support services are delivered by individuals who have common life experiences with the people they are serving and a unique capacity to help based on a shared affiliation and a deep understanding of this experience. Research indicates peer support facilitates recovery and reduces health care costs. Peer support is often coupled with recovery support services which include access to evidence-based practices such as supported employment, education, and housing; assertive community treatment; illness management; and peer-operated services. These services have been shown to: reduce expensive inpatient service use, reduce psychiatric hospitalizations, better engage individuals in care, and increase individuals' abilities to manage their symptoms and reduce their reliance on formal services while achieving positive recovery outcomes.

A recovery capital instrument will measure and monitor addiction wellness using three domains (social, personal and cultural) and twenty-two components that will provide a comprehensive baseline and assessment of intervention effectiveness to allow for the tracking of client progress and tailored support.

SEQUENTIAL INTERCEPT MODEL MAP FOR PALM BEACH COUNTY, FL

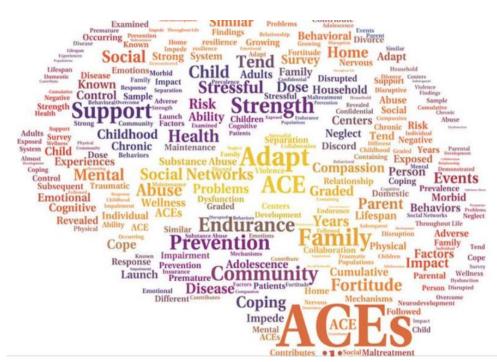


ACE Resources

Academy on Violence and Abuse CDC-Kaiser Permanente ACE Study Preview shorturl.at/kwCF0

The Lifetime Effects of Adverse Childhood Experiences Dr. Nadine Burke Harris shorturl.at/bxAO8

ACE questionnaire shorturl.at/cmtQW



For the full report and supporting materials visit: https://osg.ca.gov/sg-report/.